

Erica Krauss

From: hpatzer@ups.com
Sent: Tuesday, April 14, 2020 7:46 AM
Subject: UPS - Covid -19 daily update 4/14/2020

Good morning. I hope you are safe and well.

Correction from yesterday – you can export PPE equipment as long as the shipment value is under \$2500 USD.

Please note the extended import time from China below. Also today's import limit from China is 100KG's per consignee. This quantity changes daily.

Bangladesh :

Issued: 04/14/2020
Last Updated: 04/14/2020 7:41 AM GMT
Msg. No.: 11332 Type: Service Interruption
Bangladesh-Coronavirus

Due to COVID-19 outbreak, the Government of Bangladesh imposed lockdown of all public sectors and declared holiday from 26. March to 23 April 2020, imposing travel and movement restrictions across the country, including major cities such as the capital Dhaka, Chottogram, Sylhet, Rajshahi and Khulna, resulting in delays in pick up and delivery. Additionally all international flights have been suspended. Customs is clearing essential & non-essential goods with limited scale.

Bulgaria :

Issued: 04/14/2020
Last Updated: 04/14/2020 6:22 AM GMT
Msg. No.: 11331 Type: Service Interruption
Bulgaria-Coronavirus

Effective from Friday March 13 until May 13 2020, the Bulgarian authorities have declared a state of emergency. Only food stores, pharmacies, gas stations, some banks and government agencies will operate.

Transborder shipments that cannot be delivered due to the closure of a retail location will be potentially returned to the shipper on the same day.

North Macedonia :

Issued: 04/14/2020
Last Updated: 04/14/2020 6:16 AM GMT
Msg. No.: 11330 Type: Service Interruption
North Macedonia-Coronavirus

Effective from Friday March 13 until May 13 2020, the Macedonian authorities have declared a state of emergency imposing the closure of all retail activities (shops, restaurants, bars, hairdressers, pubs) as a prevention measure of COVID 19 for undefined time.

Only food stores, pharmacies, gas stations, some banks and government agencies will operate.

Affected shipments that are on hold at UPS centres will receive the exception scan DH - NO UPS CNTRL. All on-road volume will receive the exception

Mayotte :

Issued: 04/14/2020

Last Updated: 04/14/2020 6:11 AM GMT

Msg. No.: 11329 Type: Service Interruption

Mayotte-Coronavirus

Due to COVID-19 outbreak, Mayotte has imposed a lockdown until 11 May 2020, restricting public gatherings. Only essential business are operational, such as medical facilities and shops. Flights have been reduced from daily flights to four per week. UPS in Mayotte is working with reduced staffing, but is maintaining service in pickup and delivery and customs clearance. Due to the restrictions, there might be delays in pick ups and deliveries.

Comoros : Reunion : Mayotte :

Issued: 04/14/2020

Last Updated: 04/14/2020 6:07 AM GMT

Msg. No.: 11328 Type: Service Interruption

Reunion-Coronavirus

Due to COVID-19 outbreak, Reunion has imposed a lockdown until 11 May 2020, restricting public gatherings, suspending all flights with the exception of Reunion Paris/France, resulting in delays for import/export, pick ups and deliveries.

As a result of the restrictions, the transit to/from Mayotte and Comoros are delayed.

Reunion is accepting only medical equipment to be imported into the country until further notice. All other shipments will be refused and need to be RTSed or held at origin. UPS Reunion is working with reduced staffing, but is maintaining service in pickup and delivery and customs clearance.

Customers are only permitted to export shipments of essential goods, such as medical equipment. Consignees need to obtain an approval of the authorities in order to import essential goods.

India :

Issued: 04/14/2020

Last Updated: 04/14/2020 6:01 AM GMT

Msg. No.: 11327 Type: Service Interruption

India-Coronavirus

Due to COVID-19 outbreak, the Government of India imposed a nationwide lockdown from 24 March to 3 May 2020, suspending passenger flights and on road travel. Hence, no pickups and deliveries are made.

At this point only UPS Delhi Gateway/HUB is operational. Customers have the possibility to drop their packages at Delhi Gateway. UPS flights are operating to/from Delhi.

Lithuania :

Issued: 04/14/2020

Last Updated: 04/14/2020 4:39 AM GMT

Msg. No.: 11326 Type: Service Interruption

Lithuania-Coronavirus

The COVID 19 pandemic related quarantine has been extended until April 27 2020 in Lithuania.

Cultural, leisure, education, entertainment and sports establishments and shops except food stores remain closed. No deliveries or pickups at such addresses are possible.

Service is provided to other customers without disruption.

China :

Issued: 04/14/2020

Last Updated: 04/14/2020 2:57 AM GMT

Msg. No.: 11325 Type: Service Interruption

China - Service Relaxation in China Mainland

With the global impact of Novel Coronavirus, UPS will adjust the service in some areas and lanes, and customers might experience delay.

* All shipments export to US and Europe by UPS Worldwide Expedited® may be extended by 3 business days; shipments export to US and Europe by other services may be extended by 2 business days.

* All shipments export to Intra-Asia may be extended by 1 business day.

Please contact our customer service hotline at 800-820-8388/400-820-8388 or your local account executive for more information on the impacted. If you have shipments in transit, you may continue to track your package on ups.com for the latest delivery.

Austria :

Issued: 04/14/2020

Last Updated: 04/14/2020 2:48 AM GMT

Msg. No.: 11324 Type: Service Interruption

Austria-Coronavirus

Due to quarantine restrictions from the Austrian Government, we are not able to serve the following postal codes until quarantine is lifted.

Postal Codes Affected:

5541, 6450-6458, 6553, 6555, 6561, 6563 and 6580

Georgia :

Issued: 04/14/2020

Last Updated: 04/14/2020 2:41 AM GMT

Msg. No.: 11323 Type: Service Interruption

Georgia-Coronavirus

Despite the Georgian Government announcing a state of emergency from March 21 to April 21 2020, generally postal and courier business is allowed to continue its activities in Georgia, that means that we can pickup shipments to export from Georgia and receive import shipments to deliver.

However, delayed deliveries and delayed exports are expected due to limited flights. Only specific kinds of medicines are prohibited to be exported from Georgia.

From 20 March 2020, all shops with the exception of food shops, pharmacies, petrol stations, banks and post offices were closed for an indefinite period.

Cafes and restaurants only offer take-out service.

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