

Erica Krauss

From: hpatzer@ups.com
Sent: Friday, April 17, 2020 8:06 AM
Subject: Covid-19 - April, 17, 2020 UPS daily update

Good morning. Today is Friday! The weather is supposed to be nice for the weekend! Have a great weekend and please let me know if you have any questions.

Country: **INDIA - IN**

Impacted Service: All UPS services

Disruption Type: Novel Coronavirus

Disruption Cause: Disruptions caused by national or local events

Service Disruption Details: As a consequence of COVID-19 crisis, the national lockdown imposed by government authorities in India has now been extended to 3-May 2020. Pick up and Deliveries are delayed/impacted due to the Government restrictions.

Customers can self-drop & self-collect essential shipments at Mumbai, Delhi, Bangalore, Gurgaon, Chennai & Kolkata with appropriate local permissions.

Non essentials will be held for clearance & delivery until the lock down restrictions are lifted. WorldCom will continue to monitor the situation and advise of any updates.

Maldives :

Issued: 04/17/2020

Last Updated: 04/17/2020 7:51 AM GMT

Msg. No.: 11348 Type: Service Interruption

Maldives-Coronavirus

Due to the COVID-19 pandemic, the Maldives Government has decided to close all government offices from 19 March 2020 until further notice.

All passenger flights have been cancelled until further notice. Volume is held for clearance / delivery until the lockdown restrictions are lifted.

UPS is operational, but pickup and delivery are subject to delays.

Eswatini :

Issued: 04/17/2020

Last Updated: 04/17/2020 6:23 AM GMT

Msg. No.: 11347 Type: Service Interruption

Eswatini-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11295.

Due to the ongoing Covid-19 pandemic, the government of Eswatini has extended the partial lockdown until 7 May 2020.

All passenger flights are still suspended until further notice, resulting in import/export, pickup and delivery delays.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

South Africa :

Issued: 04/17/2020

Last Updated: 04/17/2020 6:14 AM GMT

Msg. No.: 11346 Type: Service Interruption

South Africa-Coronavirus

The President of South Africa announced on 23 March 2020 a complete lock down for the country as of midnight 26 March until 16 April 2020 due to the Corona pandemic. **This has now been extended until 30 April 2020.**

Exempted from the lockdown are essential services, such as Health and emergency personnel Security services, Production and distribution of food and basic supplies, essential banking services, Power, Laboratory services and Hygiene services, where UPS delivers some of it.

South Africa customs is still working, but clearance might be delayed.

All packages held or delayed due to these measures will be updated with exception

Italy :

Issued: 04/17/2020

Last Updated: 04/17/2020 3:06 AM GMT

Msg. No.: 11345 Type: Service Interruption

Italy-Coronavirus

- 1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days.

LAURO 83023 PAOLISI 82011 MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE MESSER
RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 ARIANO IRPINO 83031 MOLITERNO 85047 RICCIA
86016 POZZILI 86077 VENAFRO 86079 SAN LUCIDO 87038 ROGLIANO 87054 SANTO STEFANO DI
ROGLIANO 87056 BOCCHIGLIERO 87060 CUTRO 88842 MONTEBELLO JONICO 89064 SERRA SAN
BRUNO 89822 VILLAFRATI 90030 SALEMI 91018 AGIRA 94011 TROINA 94018 and SERRA SAN BRUNO
89822

- 2) Delivery and Pick up delayed due to local operating conditions. Modena 4152+ Genova 1624 areas

MODENA:41010-41059; 41121 41126

GENOVA: 16010-16011; 16013-16016; 16018; 16149; 16151-16154; 16156-16159; 16161-16162

- 3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs). If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

Heather Patzer

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