

## Erica Krauss

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**From:** hpatzer@ups.com  
**Sent:** Tuesday, April 21, 2020 7:55 AM  
**Subject:** Covid-19 4/21/2020 update - UPS

Good morning! I hope everyone is safe and healthy also that you survived last night's storm safely. Below are the updates including the China capacity.

SCN = South China, ECN = East China, NCN = North China. FC = freight collect, PP = prepaid as in the shipper is paying it.

### China Capacity

Implementation date	Area	US /American Lane		
		PP	FC	TTL
April 21	SCN	Mask: 50 Non-Mask: 50 Total: 100	100	100
	ECN	Mask: 50 Non-Mask: 300 Total: 350	300	350
	NCN	Mask: 50 Non-Mask: 500 Total: 550	300	550

### Saudi Arabia :

Issued: 04/21/2020  
Last Updated: 04/21/2020 6:13 AM GMT  
Msg. No.: 11363 Type: Service Interruption  
**Saudi Arabia-Coronavirus**

Due to COVID-19 pandemic, the Saudi Government has imposed a country wide curfew, including suspension of all international flights until further notice, resulting in delivery and pickup delays.

UPS is now able to service all cities/areas, except for the city of Awamiah.

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### Portugal :

Issued: 04/21/2020  
Last Updated: 04/21/2020 4:06 AM GMT  
Msg. No.: 11362 Type: Service Interruption  
**Portugal-Coronavirus**

As per government decree imposing the closure of all retail activities (shops, restaurants, bars, pubs) as prevention measures of COVID 19 for undefined time, if delivery of our packages is not possible in Portugal because the consignee address is closed, packages will be returned to the shipper.

## Italy :

Issued: 04/21/2020

Last Updated: 04/21/2020 3:01 AM GMT

Msg. No.: 11361 Type: Service Interruption

### Italy-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11345.

- 1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days.

MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE MESSER RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 PAOLISI 82011 LAURO 83023 ARIANO IRPINO 83031 MOLITERNO 85047 RICCIA 86016 POZZILI 86077 VENAFRO 86079 SAN LUCIDO 87038 ROGLIANO 87054 SANTO STEFANO DI ROGLIANO 87056 BOCCHIGLIERO 87060 CUTRO 88842 MONTEBELLO JONICO 89064 SERRA SAN BRUNO 89822 VILLAFRATI 90030 USTICA Island 90051 SALEMI 91018 AGIRA 94011 and TROINA 94018

- 2) Delivery and Pick up delayed due to local operating conditions. Modena 4152+ Genova 1624 areas.

MODENA:41010-41059; 41121 41126 GENOVA: 16010-16011; 16013-16016; 16018; 16149; 16151-16159; 16161-16164

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs). If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

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## Morocco :

Issued: 04/21/2020

Last Updated: 04/21/2020 2:28 AM GMT

Msg. No.: 11360 Type: Service Interruption

### Morocco-Coronavirus

As of 20 March, the Morocco Government declared a state of emergency-**this has now been extended until 20 May 2020**, this includes extending the suspension of all passenger flights. Charter crews are not allowed to disembark, resulting in a quicker turnaround. UPS continue to import and export volume-however, export is delayed to the next morning.

Leaving homes requires permission of local authorities. Critical business, such as supermarkets, medical facilities are exempted from the requirement.

All deliveries must be completed by 18.00 and pickups will be only shipped next day.

While UPS is maintaining service, pick up and deliveries are subject to delays.

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## India :

Issued: 04/21/2020

Last Updated: 04/21/2020 2:20 AM GMT

Msg. No.: 11359 Type: Service Interruption

### India-Coronavirus

As a consequence of COVID-19 crisis, the national lockdown imposed by government authorities in India has now been extended to 3 May 2020. The Government of India (GoI) has classified Courier Industry as essential services with effect from 20 Apr 2020 and allowed the movement of all goods.

The Government has classified districts across India into COVID-19 zones, each with its own set of guidelines. Depending upon the zone; there may be restrictions on people and vehicle movements. These zones are subject to change depending upon local state guidelines. Our pickup and delivery services will be operational in postal codes across cities in India in line with this advisory.

Customers in restricted zones may experience delays and can chose to self-drop & self-collect shipments at the nearest UPS drop-off locations with appropriate local approvals. Contact India Customer Service for information on specific cities.

Heather Patzer  
International Account Manager  
UPS  
405.464.3626  
[hpatzer@ups.com](mailto:hpatzer@ups.com)  
Customer Service 800.377.4877