

Erica Krauss

From: hpatzer@ups.com
Sent: Wednesday, April 22, 2020 7:51 AM
Subject: UPS update 4/22

Good morning! Below are the daily updates from around the globe. Have a great day!

China

China will also be on Holiday from 5/1 – 5/6.

Limits below.

> General Cap

Implementation date	Area	US / Americas Limit		
		PP	FC	TTL
April 22	SCN	Mask: 50 Non-Mask: 25 Total: 75	100	100
	ECN	Mask: 50 Non-Mask: 300 Total: 350	300	350
	SCN	Mask: 50 Non-Mask: 300 Total: 350	300	350

Country: **INDIA - IN**

All India Postal Codes are affected.

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **As a consequence of COVID-19 crisis, the national lockdown imposed by government authorities in India has now been extended to 3 May 2020.** The Government of India (GoI) has classified Courier Industry as essential services with effect from 20 Apr 2020 and allowed the movement of all goods.

The Government has classified districts across India into COVID-19 zones, each with its own set of guidelines. Depending upon the zone; there may be restrictions on people and vehicle movements. These zones are subject to change depending upon local state guidelines. **Our pickup and delivery services will be operational in postal codes across cities in India in line with this advisory.**

Customers in restricted zones may experience delays and can chose to self-drop & self-collect shipments at the

nearest UPS drop-off locations with appropriate local approvals. Contact India Customer Service for information on specific cities.

Country: **FRANCE - FR**

Optional Area Information:

Geographic Region: **SOUTH EAST**

Postal Codes (or Cities) Affected:

07110 – 07120, 07140 – 07190, 07310 – 07330, 07380 – 07409, 07440 – 07470, 07510, 07630 – 07660, 26150 – 26190, 26220 – 26230, 26310, 26340, 26410 – 26470, 26510, 26560 – 26570, 26620, 26730 – 26740

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **Limited coverage of post code areas**

Closure of most locations / retails (such as shops, restaurants, bars, pubs, etc.)

Country: **BELGIUM - BE**

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Service Disruption Details: **All restaurants, bars and pubs are closed.**

Other non essential retail and shops are closed. Newspaper stores can remain open.

Per April 15: garden and do-it-yourself construction stores are allowed to open again under specific conditions.

If delivery of packages is not possible because the address is closed, packages will be returned to the shipper, without holding it in Hold Cage

i(COD): upon arrival of the packages in the center/when receiving a COP order, contact will be made with receiver/requestor of PU to organize bank transfer or online payment. At the customer counter payment can be done via card. Packages scanned with Future exception while waiting in this process.

Kazakhstan :

Issued: 04/22/2020

Last Updated: 04/22/2020 7:14 AM GMT

Msg. No.: 11379 Type: Service Interruption

Kazakhstan-Coronavirus

In order to prevent COVID-19 virus from spreading, **Kazakhstan is on lockdown until 30 April 2020.**

Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Pakistan :

Issued: 04/22/2020

Last Updated: 04/22/2020 7:12 AM GMT

Msg. No.: 11378 Type: Service Interruption

Pakistan-Coronavirus

In order to prevent COVID-19 virus from spreading, Pakistan is on lockdown until 28 April 2020.

Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Pickup and deliveries are made on customers special request and self-collection and self-drop off are available at express shops and operations in major cities of Pakistan.

Qatar :

Issued: 04/22/2020

Last Updated: 04/22/2020 7:09 AM GMT

Msg. No.: 11377 Type: Service Interruption

Qatar-Coronavirus

In order to prevent COVID-19 virus from spreading, Qatar is on lockdown until further notice.

Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Azerbaijan :

Issued: 04/22/2020

Last Updated: 04/22/2020 7:05 AM GMT

Msg. No.: 11376 Type: Service Interruption

Azerbaijan-Coronavirus

In order to prevent COVID-19 virus from spreading, Azerbaijan is on lockdown until 4 May 2020.

Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Afghanistan :

Issued: 04/22/2020

Last Updated: 04/22/2020 7:03 AM GMT

Msg. No.: 11375 Type: Service Interruption

Afghanistan-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to In order to prevent COVID-19 virus from spreading, Afghanistan is on lockdown until 9 May 2020.

Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Jordan :

Issued: 04/22/2020

Last Updated: 04/22/2020 6:58 AM GMT

Msg. No.: 11374 Type: Service Interruption

Jordan-Coronavirus

In order to prevent COVID-19 virus from spreading, Jordan is on lockdown until further notice. Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Lebanon :

Issued: 04/22/2020

Last Updated: 04/22/2020 6:55 AM GMT

Msg. No.: 11373 Type: Service Interruption

Lebanon-Coronavirus

In order to prevent COVID-19 virus from spreading, Lebanon is on lockdown until 26 April 2020. Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Kuwait :

Issued: 04/22/2020

Last Updated: 04/22/2020 6:53 AM GMT

Msg. No.: 11372 Type: Service Interruption

Kuwait-Coronavirus

In order to prevent COVID-19 virus from spreading, Kuwait is on lockdown until 28 May 2020. Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Lesotho :

Issued: 04/22/2020

Last Updated: 04/22/2020 8:14 AM GMT

Msg. No.: 11371 Type: Service Interruption

Lesotho-Coronavirus

Due to the ongoing COVID-19 pandemic, Lesotho has extended the lockdown period till 5 May 2020.

During this period the Government has allowed pickup and delivery only for essential commodities.

All other volume will be held for delivery until the restrictions are lifted.

Croatia :

Issued: 04/22/2020

Last Updated: 04/22/2020 4:55 AM GMT

Msg. No.: 11370 Type: Service Interruption

Croatia-Coronavirus

The Croatian Government decided to declare quarantine on the entire territory of the Republic of Croatia. The quarantine regime was effective from 19 March 2020 and has now been extended until at least 4 May 2020.

Cultural, leisure, education, entertainment and sports establishments, shopping centres shall not be visited-therefore, no deliveries or pick-ups at such addresses are possible.

Only food stores, bakeries, pharmacies, gas stations, some banks and government agencies are open.

Privately owned companies decide if they work or not.

As a result of the government quarantine measures, trucks are needing to wait approx. 12-15 hours before crossing the Slovenian/Croatian border - TB Standard export from and to Croatia to most EU countries will be delayed for 1-2 days.

Oman :

Issued: 04/22/2020

Last Updated: 04/22/2020 4:46 AM GMT

Msg. No.: 11369 Type: Service Interruption

Oman-Coronavirus

Due to COVID-19 pandemic, Oman has suspended passenger flights until further notice.

A lockdown has been imposed to following cities/areas until further notice:

Central Post Office 111, Ruwi 112, Muscat 113, Jabroo 114, Darsait 115, Muttrah 116 and Al Wadi Al Kabir 117.

Georgia :

Issued: 04/22/2020

Last Updated: 04/22/2020 4:37 AM GMT

Msg. No.: 11368 Type: Service Interruption

Georgia-Coronavirus

The Georgian Government announced a state of emergency from March 21 to April 21 2020-now extended to 22 May 2020.

Generally postal and courier business is allowed to continue its activities in Georgia, that means that we can pickup shipments to export from Georgia and receive import shipments to deliver.

However, delayed deliveries and delayed exports are expected due to limited flights. Only specific kinds of medicines are prohibited to be exported from Georgia.

From 20 March 2020, all shops with the exception of food shops, pharmacies, petrol stations, banks and post offices were closed for an indefinite period.

Cafes and restaurants only offer take-out service.

Uzbekistan :

Issued: 04/22/2020

Last Updated: 04/22/2020 4:22 AM GMT

Msg. No.: 11366 Type: Service Interruption

Uzbekistan-Coronavirus

In order to prevent COVID-19 virus from spreading, Uzbekistan is on lockdown until 10 May 2020.

Currently all passenger flights are suspended until further notice, Cargo flights are operating but less frequently resulting in export/import delays.

Volume for areas outside the city of Tashkent will be held for delivery due to local road / transport restriction.

Italy :

Issued: 04/22/2020

Last Updated: 04/22/2020 3:36 AM GMT

Msg. No.: 11365 Type: Service Interruption

Italy-Coronavirus

- 1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days.

CAMPAGNANO DI ROMA 00063 MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE MESSER
RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 SAVIANO 80039 PAOLISI 82011 LAURO 83023 ARIANO
IRPINO 83031 MOLITERNO 85047 RICCIA 86016 POZZILI 86077 VENAFRO 86079 SAN LUCIDO 87038
ROGLIANO 87054 SANTO STEFANO DI ROGLIANO 87056 BOCCHIGLIERO 87060 CUTRO 88842
MONTEBELLO JONICO 89064 SERRA SAN BRUNO 89822 VILLAFRATI 90030 USTICA Island 90051 SALEMI
91018 AGIRA 94011 and TROINA 94018

2) Delivery and Pick up delayed due to local operating conditions. Modena 4152+ Genova 1624 areas.

MODENA: 41010-41059; 41121 41126,

GENOVA: 16010-16011; 16013-16016; 16018; 16149; 16151-16159; 16161-16164

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs).
If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

Iraq :

Issued: 04/22/2020

Last Updated: 04/22/2020 2:22 AM GMT

Msg. No.: 11364 Type: Service Interruption

Iraq-Coronavirus

Due to COVID-19 pandemic, the Iraqi Government imposed a lockdown until 23 April 2020. This has now been lifted during day times during the period of Ramadan and delivery services will resume for all areas.

Due to backlog there might be some delays.

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