

## Erica Krauss

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**From:** hpatzer@ups.com  
**Sent:** Monday, April 27, 2020 7:32 AM  
**Subject:** 4/27 UPS International Daily update

Good morning. I hope you had a nice weekend and had a chance to enjoy the nice weather. Lots of random countries listed below. Have a great week!

### Austria :

Issued: 04/27/2020  
Last Updated: 04/27/2020 7:11 AM GMT  
Msg. No.: 11429 Type: Service Interruption

#### **Austria-Coronavirus**

The Austrian Government declared a state of emergency, closing most non-essential shops in shopping malls (retail, restaurants, bars, hairdressers, pubs, other non-essential shops etc.) as prevention of COVID 19 for an undefined time. From Monday 20 April 2020, smaller shops below 400 square meters in area and hardware stores can open again.

If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

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### Cameroon :

Issued: 04/27/2020  
Last Updated: 04/27/2020 6:37 AM GMT  
Msg. No.: 11428 Type: Service Interruption

#### **Cameroon-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Cameroon operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

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### Zambia :

Issued: 04/27/2020  
Last Updated: 04/27/2020 6:30 AM GMT  
Msg. No.: 11427 Type: Service Interruption

#### **Zambia-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Zambia operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

### Uganda :

Issued: 04/27/2020  
Last Updated: 04/27/2020 6:29 AM GMT  
Msg. No.: 11426 Type: Service Interruption

#### **Uganda-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Uganda operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Tunisia :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:28 AM GMT

Msg. No.: 11425 Type: Service Interruption

### **Tunisia-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Tunisia operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## United Republic of Tanzania :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:27 AM GMT

Msg. No.: 11424 Type: Service Interruption

### **Tanzania-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Tanzania operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

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## Seychelles :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:26 AM GMT

Msg. No.: 11423 Type: Service Interruption

### **Seychelles-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Seychelles operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

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## Senegal :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:25 AM GMT

Msg. No.: 11422 Type: Service Interruption

### **Senegal-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Senegal operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Nigeria :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:25 AM GMT

Msg. No.: 11421 Type: Service Interruption

### **Nigeria-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Nigeria operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Namibia :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:24 AM GMT

Msg. No.: 11420 Type: Service Interruption

### **Namibia-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Namibia operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

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## Mozambique :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:23 AM GMT

Msg. No.: 11419 Type: Service Interruption

### **Mozambique-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Mozambique operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

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## Malawi :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:22 AM GMT

Msg. No.: 11418 Type: Service Interruption

### **Malawi-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Malawi operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

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## Cote D'Ivoire :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:21 AM GMT

Msg. No.: 11417 Type: Service Interruption

### **Cote D'Ivoire-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Cote D'Ivoire operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Guinea :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:20 AM GMT

Msg. No.: 11416 Type: Service Interruption

### **Guinea-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Guinea operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Ghana :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:19 AM GMT

Msg. No.: 11415 Type: Service Interruption

### **Ghana-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Ghana operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Ethiopia :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:19 AM GMT

Msg. No.: 11414 Type: Service Interruption

### **Ethiopia-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Ethiopia operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Cameroon :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:32 AM GMT

Msg. No.: 11413 Type: Service Interruption

### **Cameroon-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Cameroon operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Democratic Republic of Congo :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:17 AM GMT

Msg. No.: 11412 Type: Service Interruption

### **Democratic Republic of Congo-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Democratic Republic of Congo operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Burkina Faso :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:15 AM GMT

Msg. No.: 11411 Type: Service Interruption

### **Burkina Faso-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Burkina Faso operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Algeria :

Issued: 04/27/2020

Last Updated: 04/27/2020 6:14 AM GMT

Msg. No.: 11410 Type: Service Interruption

### **Algeria-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Algeria operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

## Greece :

Issued: 04/27/2020

Last Updated: 04/27/2020 4:51 AM GMT

Msg. No.: 11409 Type: Service Interruption

### **Greece-Coronavirus**

As per a decree issued by the Greek Government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until May 4 2020 (new extended date), if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper. Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays.

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## Lithuania :

Issued: 04/27/2020

Last Updated: 04/27/2020 3:38 AM GMT

Msg. No.: 11408 Type: Service Interruption

### **Lithuania-Coronavirus**

The COVID 19 pandemic related quarantine has been extended until 11 May 2020 in Lithuania.

Some entities of culture, education, sports, leisure, etc. remain closed.

Service is provided to other customers without disruption.

## Italy :

Issued: 04/27/2020

Last Updated: 04/27/2020 3:34 AM GMT

Msg. No.: 11407 Type: Service Interruption

### **Italy-Coronavirus**

1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days.;

CAMPAGNANO DI ROMA 00063 GIOVE 05024 MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE  
MESSER RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 SAVIANO 80039 PAOLISI 82011 LAURO 83023  
ARIANO IRPINO 83031 MOLITERNO 85047 RICCIA 86016 POZZILI 86077 VENAFRO 86079 SAN LUCIDO 87038  
ROGLIANO 87054 SANTO STEFANO DI ROGLIANO 87056 BOCCHIGLIERO 87060 CUTRO 88842 MONTEBELLO

JONICO 89064 SERRA SAN BRUNO 89822 VILLAFRATI 90030 USTICA Island 90051 SALEMI 91018 AGIRA 94011 and TROINA 94018

2) Delivery and Pick up delayed due to local operating conditions. Modena 4152+ Genova 1624 areas. MODENA:41010-41059; 41121 41126,

GENOVA: 16010-16011; 16013-16016; 16018; 16149; 16151-16159; 16161-16164

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs). If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

## Czech Republic :

Issued: 04/27/2020

Last Updated: 04/27/2020 3:26 AM GMT

Msg. No.: 11406 Type: Service Interruption

### Czech Republic-Coronavirus

As per a decree issued by Czech government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until June 8 2020 (5 stages of gradual opening -new extended date)(on April 27th majority of shops re-opens, services, pubs and shopping centres are still closed)-if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper. Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays.

Additional border controls are applied and might cause delays in ground network, in case of service impact due to ground network delays,

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## Switzerland :

Issued: 04/27/2020

Last Updated: 04/27/2020 3:23 AM GMT

Msg. No.: 11405 Type: Service Interruption

### Switzerland-Coronavirus

The Swiss government declared a state of emergency, closing all non-essential shops in shopping malls (retail, restaurants, bars, hairdressers, pubs, other non-essential shops etc.) as prevention of COVID 19 for undefined time. As of April 27 2020, hairdressers and do-it-yourself stores are allowed to reopen.

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## Reunion :

Issued: 04/27/2020

Last Updated: 04/27/2020 2:35 AM GMT

Msg. No.: 11404 Type: Service Interruption

### Reunion-Coronavirus

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Reunion Operations continues with limited impact, Pick Up and Delivery services are conducted normally, in line with any local restrictions.

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## Kenya :

Issued: 04/27/2020

Last Updated: 04/27/2020 2:31 AM GMT

Msg. No.: 11403 Type: Service Interruption

### Kenya-Coronavirus

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Kenya Operations continues with limited impact, Pick Up and Delivery services are conducted normally, in line with any local restrictions.

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## Sri Lanka :

Issued: 04/27/2020

Last Updated: 04/27/2020 2:27 AM GMT

Msg. No.: 11402 Type: Service Interruption

### **Sri Lanka-Coronavirus**

UPS Sri Lanka operations continues with limited impact , Pick Up and Delivery services are conducted normally, in line with any local restrictions.

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## Bahrain :

Issued: 04/27/2020

Last Updated: 04/27/2020 2:23 AM GMT

Msg. No.: 11401 Type: Service Interruption

### **Bahrain-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Bahrain Operations continues with limited impact, Pick Up and Delivery services are conducted normally in line with any local restrictions.

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