Erica Krauss

From: hpatzer@ups.com

Sent: Tuesday, April 28, 2020 7:47 AM Subject: UPS Daily Intl. update 4/28/2020

Good morning, I hope you and your family are safe and healthy.

France:

Issued: 04/28/2020

Last Updated: 04/28/2020 3:21 AM GMT Msg. No.: 11431 Type: Service Interruption

France-Coronavirus

Due to COVID -19 Virus, local authorities have implemented restrictions within the public sector.

Limited coverage of post code areas below-closure of most locations / retails (such as shops, restaurants, bars, pubs, etc.)

Postal Codes Affected:

07110-07120, 07140-07190, 07310-07330, 07380-07409, 07440-07470, 07510, 07630-07660, 26150-26190, 26220-26230, 26310, 26340, 26410-26470, 26510, 26560-26570, 26620 and 26730-26740

Country: SWITZERLAND - CH

Geographic Region: Entire Switzerland

All (all non-essential shops (restaurants, bars, pubs, retail, other non-essential shops etc.. Only hairdressers and do-it-yourself stores are allowed to reopen as of April 27th, 2020)

Service Disruption Details: Swiss government declared state of emergency, closing all non-essential shops in shopping malls (retail, restaurants, bars, pubs, other non-essential shops etc.) as prevention of COVID 19 for undefined time. As of April 27th hairdressers and do-it-yourself stores are allowed to reopen.

If delivery of packages are not possible because address is closed, packages will be returned to the shipper.

Country: CZECH REPUBLIC - CZ

all postal codes

Impacted Service: **All UPS services** Disruption Type: **Novel Coronavirus**

Disruption Cause: Disruptions caused by national or local events

Service Disruption Details: As per a decree issued by Czech government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until June 8th (on April 27th majority of shops opens, services, pubs and shopping centres are still closed) if delivery of our packages is not possible because consignee address is closed, packages will be held or potentially returned to shipper.

Country: **BELGIUM - BE**

Impacted Service: **All UPS services** Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**Service Disruption Details: **All restaurants, bars and pubs are closed.**

Other non essential retail and shops are closed. Newspaper stores can remain open.

Per April 15: garden and do-it-yourself construction stores are allowed to open again under specific conditions.

If delivery of packages is not possible because the address is closed, packages will be returned to the shipper. Packages that cannot be returned to the original shipper due to business closure related to COVID-19 will be kept in the center until reopening of the shipper.

i(COD): upon arrival of the packages in the center/when receiving a COP order, contact will be made with receiver/requestor of PU to organize bank transfer or online payment. At the customer counter payment can be done via card.

Heather Patzer
International Account Manager
UPS
405.464.3626
hpatzer@ups.com
Customer Service 800.377.4877