

Erica Krauss

From: hpatzer@ups.com
Sent: Monday, May 4, 2020 8:40 AM
Subject: UPS Daily Intl. update - 4/30/2020

Good morning! Some countries are starting to re-open! Have a great week!

Country: **INDIA - IN**

Center and State Information:

Service Center(s) Impacted: **All India Centers**
State(s): **All India States**

Optional Area Information:

Geographic Region: **ISMEA**

Postal Codes (or Cities) Affected:

All India Postal Codes are affected.

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **As a consequence of COVID-19 crisis, the national lockdown imposed by government authorities in India has now been extended to 17 May 2020. The Government of India (GoI) has classified Courier Industry as essential services with effect from 20 Apr 2020 and allowed the movement of all goods. The Government has classified districts across India into COVID-19 zones, each with its own set of guidelines. Depending upon the zone; there may be restrictions on people and vehicle movements. These zones are subject to change depending upon local state guidelines. Our pickup and delivery services will be operational in postal codes across cities in India in line with this advisory. Customers in restricted zones may experience delays and can chose to self-drop & self-collect shipments at the nearest UPS drop-off locations with appropriate local approvals. Contact India Customer Service for information on specific cities. WorldCom will continue to monitor the situation and advise of any updates**

Greece :

Issued: 05/04/2020

Last Updated: 05/04/2020 5:26 AM GMT

Msg. No.: 11447 Type: Service Interruption

Greece-Coronavirus

There will be a gradual lifting on closures from today, 4 May 2020, starting with bookstores, electronic shops, small retail shops, and sports stores.

Hairdressers will be open by appointment only and with a strict rule for a maximum number of people.

The remaining stores will reopen on May 11, the same day as senior high schools.

Bigger stores like malls, restaurants, and cafes will reopen on June 1 with strict social distancing rules.

Last but not least, circulation will be free for citizens within their prefecture without the need to send a text message stating the reason for leaving ones home.

Austria :

Issued: 05/04/2020

Last Updated: 05/04/2020 3:40 AM GMT

Msg. No.: 11446 Type: Service Interruption

Austria-Coronavirus

Due to COVID 19, some packages can be impacted.

If delivery of packages are not possible because the address is closed, packages will be returned to the shipper, without holding it in the Hold Cage.

Zimbabwe :

Issued: 05/04/2020

Last Updated: 05/04/2020 2:23 AM GMT

Msg. No.: 11445 Type: Service Interruption

Zimbabwe-Coronavirus

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Zimbabwe Operations continues with limited impact, Pick Up and Delivery services are conducted normally, in line with any local restrictions.

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