

Erica Krauss

From: hpatzer@ups.com
Sent: Tuesday, May 5, 2020 7:33 AM
Subject: UPS Daily Intl. update 5/5/2020

Happy Cinco De Mayo! I hope you have a great day. Italy no longer has “red zones”. Countries are starting to lift restrictions!

South Africa :

Issued: 05/05/2020
Last Updated: 05/05/2020 6:20 AM GMT
Msg. No.: 11454 Type: Service Interruption

South Africa-Coronavirus

In line with COVID-19 restrictions, movements are less frequent and service continues with slight delays.

UPS South Africa Operations continues with limited impact, while Pick Up and Delivery services are limited to essentials and government permit issued customers only, in line with any local restrictions.

Lesotho :

Issued: 05/05/2020
Last Updated: 05/05/2020 6:15 AM GMT
Msg. No.: 11453 Type: Service Interruption

Lesotho-Coronavirus

In line with COVID-19 restrictions, movements are less frequent and service continues with slight delays.

UPS Lesotho Operations continues with limited impact, while Pick Up and Delivery services are limited to essentials and government permit issued customers only, in line with any local restrictions.

Italy :

Issued: 05/05/2020
Last Updated: 05/05/2020 3:17 AM GMT
Msg. No.: 11452 Type: Service Interruption

Italy-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11434.

No red zones from today. Different impact by region, please check disruption details.

By decree from the President of the Council of Ministers, all retail activities are closed (shops, restaurants, bars, pubs). If delivery of our packages is not possible because the consignee address is closed, packages will be returned to the shipper.

Slovenia :

Issued: 05/05/2020

Last Updated: 05/05/2020 3:11 AM GMT

Msg. No.: 11451 Type: Service Interruption

Slovenia-Coronavirus

The Slovenian Government is releasing some restrictions, but some businesses are still closed. If delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to the shipper.

There are some additional border controls applied, which might cause delays in ground network. In case of service impact due to ground network delays and business closures, below exceptions will be applied:

COD/VOG shipments Money collections are restricted. Please contact customer service on free toll line 080 21 12, for further information.

Czech Republic :

Issued: 05/05/2020

Last Updated: 05/05/2020 3:07 AM GMT

Msg. No.: 11450 Type: Service Interruption

Czech Republic-Coronavirus

As per a decree issued by Czech government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until May 25 2020 (5 stages of gradual opening -new extended date)(on April 27th majority of shops re-opens, services, pubs and shopping centres are still closed

Additional border controls are applied and might cause delays in ground network, in case of service impact due to ground network delays,

Germany :

Issued: 05/05/2020

Last Updated: 05/05/2020 3:03 AM GMT

Msg. No.: 11449 Type: Service Interruption

Germany-Coronavirus

Due to COVID 19, some packages can be impacted. If delivery of packages is not possible because the address is closed, packages will be returned to the shipper, without holding it in Hold Cage.

Geographic Region: **Republic of Turkey**

Postal Codes (or Cities) Affected:

All Postal Codes

Impacted Service: **All UPS express services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions to UPS flight operations**

Service Disruption Details: **Service is disrupted due to cancellation of domestic passenger flights. If delivery of our packages is not possible packages will be held or potentially returned to shipper.**

Thank you, WorldCom

Heather Patzer

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