

Erica Krauss

From: hpatzer@ups.com
Sent: Monday, May 11, 2020 7:51 AM
Subject: UPS Intl. update 5/11/2020

Hello, hope you all had a nice Mother's Day weekend. Looking at the weather forecast, I think spring might be on its way! A lot of countries are easing restrictions! Have a great day.

China daily capacity

➤ **General Cap (Non-mask shipments)**

Implementation date	Area	US /American Lane			EU/ISMEA Lane			APAC Lane (By country)	
		PP	FC	TTL	PP	FC	TTL	PP	FC
May 11	SCN	200	300	300	500	500	500	JP 300 AU/NZ 100 Others 300	JP 300 AU/NZ 100 Others 300
	ECN/NCN(Rest of cities)	1,000	1,000	1,000	1,000	500	1,000	AU/NZ 100 Others 500	AU/NZ 100 Others 500
	NCN(BJS/CGO/TSN/XIA)	100	100	100	300	500	500	JP 300 AU/NZ 100 Others 500	JP 300 AU/NZ 100 Others 500

Remark: The mask shipment minimum billable weight is 200kg per shipment (including both medical and non-masks).

Portugal :

Issued: 05/11/2020
Last Updated: 05/11/2020 6:27 AM GMT
Msg. No.: 11485 Type: Service Interruption
Portugal-Coronavirus

Portugal now has no restrictions but some shops or malls are still closed.

Angola :

Issued: 05/11/2020
Last Updated: 05/11/2020 6:08 AM GMT
Msg. No.: 11484 Type: Service Interruption
Angola-Coronavirus

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Angola Operations continues with limited impact, Pick Up and Delivery services are conducted normally, in line with any local restrictions.

Spain :

Issued: 05/11/2020
Last Updated: 05/11/2020 6:02 AM GMT

Msg. No.: 11483 Type: Service Interruption

Spain-Coronavirus

Effective May 11th, Spain will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume and 10 for Worldwide.

Finland : Norway :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:31 AM GMT

Msg. No.: 11482 Type: Service Interruption

Norway and Finland-Coronavirus

Effective May 11th, Norway and Finland will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

Sweden :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:28 AM GMT

Msg. No.: 11481 Type: Service Interruption

Sweden-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11460.

Effective May 11th, Sweden will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

Netherlands :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:26 AM GMT

Msg. No.: 11480 Type: Service Interruption

Netherlands-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11152.

Effective May 11th, the Netherlands will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

Ireland :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:23 AM GMT

Msg. No.: 11479 Type: Service Interruption

Ireland-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11457.

Effective May 11th, Ireland will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

United Kingdom :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:21 AM GMT

Msg. No.: 11478 Type: Service Interruption

United Kingdom-Coronavirus

From - WorldCom User, Brian Roe

Effective May 11th, the UK District will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

Belgium :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:17 AM GMT

Msg. No.: 11477 Type: Service Interruption

Belgium-Coronavirus

All restaurants, bars and pubs are closed.

In case a receiver is still closed due to Corona measures the following Exceptions are used:

Effective May 11th, Belgium will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

Luxembourg :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:13 AM GMT

Msg. No.: 11476 Type: Service Interruption

Luxembourg-Coronavirus

Effective May 11th 2020, Luxembourg will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

Denmark :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:10 AM GMT

Msg. No.: 11475 Type: Service Interruption

Denmark-Coronavirus

Effective May 11 2020, normal undeliverable procedures will apply and RTS only after the normal 5 days for TB and Domestic volume.

Czech Republic :

Issued: 05/11/2020

Last Updated: 05/11/2020 4:00 AM GMT

Msg. No.: 11474 Type: Service Interruption

Czech Republic-Coronavirus

As per a decree issued by Czech government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until May 25 2020 (5 stages of gradual opening -new extended date)(on April 27 shops smaller than 2,500m2 opened, on May 11 shopping centres, shops bigger than 2500 m2 and services opened)- if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper.

Switzerland :

Issued: 05/11/2020

Last Updated: 05/11/2020 3:43 AM GMT

Msg. No.: 11473 Type: Service Interruption

Switzerland-Coronavirus

All shops and companies are allowed to open up again in Switzerland as of May 11 2020, if they can adhere to special measures protecting employees as well as customers.

Not all companies are able or ready to adhere to the protection measures. If delivery of packages is not possible because the address is closed, packages will be returned to the shipper following the regular RTS procedure.

France :

Issued: 05/11/2020

Last Updated: 05/11/2020 2:57 AM GMT

Msg. No.: 11472 Type: Service Interruption

France-Coronavirus

Effective Monday May 11 2020, the French authorities decided a progressive exit strategy in regard to COVID-19 with a protocol to ensure employees safety within companies. Restaurants, bars, coffee shops and big shopping malls are still closed.

Affected shipments that are on hold at UPS centres will receive the exception scan DH - NO UPS CNTRL.

Uzbekistan :

Issued: 05/11/2020

Last Updated: 05/11/2020 2:51 AM GMT

Msg. No.: 11471 Type: Service Interruption

Uzbekistan-Coronavirus

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Uzbekistan Operations continues with limited impact , Pick Up and Delivery services are conducted normally, in line with local restrictions.

Lithuania :

Issued: 05/11/2020

Last Updated: 05/11/2020 2:47 AM GMT

Msg. No.: 11470 Type: Service Interruption

Lithuania-Coronavirus

The COVID-19 Lockdown has been extended until the 30 May 2020 in Lithuania.

Entities of culture, leisure, entertainment, education and sport remain closed.

Service is provided to other customers without disruption.

United Arab Emirates : Afghanistan : Bangladesh : Bahrain : Algeria : Egypt : Iraq : Jordan : Kuwait : Lebanon : Sri Lanka : Morocco : Oman : Pakistan : Qatar : Saudi Arabia :

Issued: 05/11/2020

Last Updated: 05/11/2020 2:43 AM GMT

Msg. No.: 11469 Type: Service Interruption

Islamic Countries-Eid Al Fitr festival

From - WorldCom User, Brian Roe

Please note that many Islamic countries will be celebrating the Eid Al Fitr festival after the conclusion of Ramadan with extended holidays.

Eid Al Fitr will be observed as a holiday in Egypt, Bangladesh, Bahrain, Qatar, Pakistan, Afghanistan, Jordan, Lebanon, Iraq, Kuwait, Saudi Arabia, United Arab Emirates, Sri Lanka, Oman, Algeria and Morocco between 23 May and 27 May 2020. Please note each country has specific holiday dates.

Botswana :

Issued: 05/11/2020

Last Updated: 05/11/2020 2:39 AM GMT

Msg. No.: 11468 Type: Service Interruption

Botswana-Coronavirus

From - WorldCom User, Brian Roe

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Botswana Operations continues with limited impact, Pick Up and Delivery services are conducted normally, in line with any local restrictions.

ESwatini :

Issued: 05/11/2020

Last Updated: 05/11/2020 2:36 AM GMT

Msg. No.: 11467 Type: Service Interruption

Eswatini-Coronavirus

In line with COVID-19 restrictions, movements are less frequent and service continues with slight delays.

UPS Eswatini Operations continues with limited impact, while Pick Up and Delivery services are limited to essentials and government permit issued customers only, in line with any local restrictions.

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