

**From:** DX Freight <noreply@dxnetworkservicesyearly.cgml2.com>  
**Sent:** Tuesday, May 12, 2020 7:17 AM  
**To:** Erica Krauss  
**Subject:** Important DX Freight Information: Coronavirus (COVID-19) Update



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## Coronavirus (COVID-19) Update

12<sup>th</sup> May 2020

Dear Customer,

### **IMPORTANT MESSAGE FROM DX FREIGHT – CORONAVIRUS (COVID-19) - SERVICE UPDATE**

#### **RE-INSTATED SATURDAY TIMED DELIVERY SERVICES**

We trust you are well during these unprecedented and challenging times. As I'm sure you are aware, yesterday the Government began the process of relaxing lockdown restrictions with a view to re-invigorating the economy. At this time, we have taken the opportunity to review our current service restrictions and I'm pleased to announce the **re-instatement of our Saturday timed delivery services, effective for all relevant deliveries to be made on or after Saturday 23<sup>rd</sup> May 2020.**

Please note the revised temporary 3-5 day delivery service to all Offshore Islands remains in place, as advised in our communication of 30<sup>th</sup> March 2020.

Our primary consideration continues to be the protection of our customers, consignees and especially our DX colleagues whilst continuing to provide a functioning collection and delivery service.

We continue to follow and monitor the official guidance from the UK Government, Public Health England and Local Authorities. It is vitally important for us to ensure that robust procedures are in place to support the health and wellbeing of our colleagues and customers and therefore, our temporary revised contactless delivery procedures remain in place.

We see this as a positive first step towards a pre-COVID-19 service, as the green shoots of recovery emerge. We will of course notify you of further updates as and when they happen.

If you have any queries or require clarification, please do not hesitate to contact your local Depot team.

Finally, we once again thank you for your on-going support.

Kind regards,



**Paul Ibbetson**  
**Managing Director**  
**DX Freight**



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