

## Erica Krauss

**From:** hpatzer@ups.com  
**Sent:** Tuesday, May 12, 2020 7:53 AM  
**Subject:** UPS Daily International updates - 5/12/2020  
**Attachments:** International Reopening Chart Update 5.8.20.docx

Good morning! In addition to the daily updates, I also included the same reopening chart I sent out on my second email from yesterday. Have a great day.

China Daily Capacity

### China Updates:

#### ➤ General Cap (Non-mask shipments)

| Implementation date | Area                    | US /American Lane |     |     | EU/ISMEA Lane |     |       | APAC Lane (By country)            |                                   |
|---------------------|-------------------------|-------------------|-----|-----|---------------|-----|-------|-----------------------------------|-----------------------------------|
|                     |                         | PP                | FC  | TTL | PP            | FC  | TTL   | PP                                | FC                                |
| May 12              | SCN                     | 100               | 300 | 300 | 500           | 500 | 500   | JP 300<br>AU/NZ 100<br>Others 300 | JP 300<br>AU/NZ 100<br>Others 300 |
|                     | ECN/NCN(Rest of cities) | 300               | 500 | 500 | 1,000         | 500 | 1,000 | AU/NZ 100<br>Others 500           | AU/NZ 100<br>Others 500           |
|                     | NCN(BJS/CGO/TSN/XIA)    | 100               | 100 | 100 | 300           | 500 | 500   | JP 300<br>AU/NZ 100<br>Others 500 | JP 300<br>AU/NZ 100<br>Others 500 |

Remark: The mask shipment minimum billable weight is 200kg per shipment (including both medical and non-med masks).

Country: INDIA - IN

**ALL INDIA POSTAL CODES ARE AFFECTED.**

Impacted Service: All UPS services

Disruption Type: Novel Coronavirus

Disruption Cause: Disruptions caused by national or local events

Service Disruption Details: As a consequence of COVID-19 crisis, the national lockdown imposed by government authorities in India has now been extended to 17 May 2020. The Government of India (GoI) has classified Courier Industry as essential services with effect from 20 Apr 2020 and allowed the movement of all goods. The Government has classified districts across India into COVID-19 zones, each with its own set of guidelines. Depending upon the zone; there may be restrictions on people and vehicle movements. These zones are subject to change depending upon local state guidelines. Our pickup and delivery services will be operational in postal codes across cities in India in line with this advisory. Customers in restricted zones may experience delays and can chose to self-drop & self-collect shipments at the nearest UPS drop-off locations with appropriate local approvals. Contact India Customer Service for information on specific cities. WorldCom will continue to monitor the situation and advise of any updates

Russian Federation :

Issued: 05/12/2020

Last Updated: 05/12/2020 4:51 AM GMT

Msg. No.: 11490 Type: Service Interruption

### **Russian Federation-Coronavirus**

The Non-working week regime in the Russian Federation which started on 30 March and was extended until 12 May 2020 inclusive in Russia by Presidential Decree has now finished as of today, Tuesday 12 May 2020.

Local Governors can apply local restrictions in their area. Not all companies can therefore return to normal work-this depends on the area of Russia involved.

Nevertheless since this week, there will be a normal flight schedule between Cologne and Russia without delays with import and export.

### **France :**

Issued: 05/12/2020

Last Updated: 05/12/2020 3:44 AM GMT

Msg. No.: 11489 Type: Service Interruption

### **France-Service Issues**

Due to a road collapse following a landslide , service will be impacted in the area/post codes listed below and some delays can be expected.

All packages affected will receive a C5 exception. Service Centre Impacted: Montpellier

Postal Codes Affected:

66120, 66210, 66340, 66360, 66500, 66760, 66800 and 66820

The issue will end on August 31 2020.

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### **Nepal :**

Issued: 05/12/2020

Last Updated: 05/12/2020 3:19 AM GMT

Msg. No.: 11488 Type: Service Interruption

### **Nepal-Coronavirus**

Due to the COVID-19 epidemic, the Nepal Government has suspended flights until 30 May 2020. Import volume is held in transit until the flight restrictions are lifted.

UPS Nepal Operations continues with limited impact, Pick Up and Delivery services are conducted normally, in line with any local restrictions.

### **Nigeria :**

Issued: 05/12/2020

Last Updated: 05/12/2020 2:42 AM GMT

Msg. No.: 11487 Type: Service Interruption

### **Nigeria-Coronavirus**

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Nigeria operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

As a reason of the Covid-19 pandemic, all pick-ups and delivery operations in Port Harcourt are suspended due to a citywide 24 hour curfew imposed from 7 May 2020 until further notice.

All services and packages are affected. No pick-up and No delivery activities until further notice.

## Portugal :

Issued: 05/11/2020

Last Updated: 05/12/2020 3:38 AM GMT

Msg. No.: 11485 Type: Service Interruption

### Portugal-Coronavirus

Portugal now has no restrictions but some shops or malls are still closed.

If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper following normal undeliverable procedures (RTS only after 5 days for Transborder and Domestic volume, 10 days for Worldwide volume)

## Finland : Norway :

Issued: 05/11/2020

Last Updated: 05/12/2020 3:33 AM GMT

Msg. No.: 11482 Type: Service Interruption

### Norway and Finland-Coronavirus

Closure of most locations / retails (such as shops, restaurants, bars, pubs, etc.) continues.

Effective May 11th, Norway and Finland will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

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## Sweden :

Issued: 05/11/2020

Last Updated: 05/12/2020 3:34 AM GMT

Msg. No.: 11481 Type: Service Interruption

### Sweden-Coronavirus

Closure of some retail locations (such as shops, restaurants, bars, pubs, etc.) continues.

Effective May 11th, Sweden will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

## Ireland :

Issued: 05/11/2020

Last Updated: 05/12/2020 3:35 AM GMT

Msg. No.: 11479 Type: Service Interruption

### Ireland-Coronavirus

Closure of most locations / retails (such as shops, restaurants, bars, pubs, etc.) continues.

Effective May 11th, Ireland will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

## United Kingdom :

Issued: 05/11/2020

Last Updated: 05/12/2020 3:36 AM GMT

Msg. No.: 11478 Type: Service Interruption

## **United Kingdom-Coronavirus**

Closure of most locations / retails (such as shops, restaurants, bars, pubs, etc.)continues.

Shipments that cannot be delivered to the consignee or returned to the shipper due to the business being closed, may be consolidated and transported via Tamworth to the Gateshead package centre where shipments will be stored until businesses re-open. Centres will store locally if they have the capacity to do so.

Effective May 11th, the UK District will revert to normal undeliverable procedures and RTS only after the normal 5 days for TB and Domestic volume.

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## **Denmark :**

Issued: 05/11/2020

Last Updated: 05/12/2020 3:32 AM GMT

Msg. No.: 11475 Type: Service Interruption

## **Denmark-Coronavirus**

Closure of some retail locations (such as shops, restaurants, bars, pubs, etc.)continues.

Effective May 11 2020, normal undeliverable procedures will apply and RTS only after the normal 5 days for TB and Domestic volume.

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