

Erica Krauss

From: hpatzer@ups.com
Sent: Monday, May 18, 2020 8:33 AM
Subject: May 18th UPS international update

Good morning! I hope you are all well and safe! Have a great week.

Country: **INDIA - IN**

Center and State Information:

Service Center(s) Impacted: **All India Centers**
State(s): **All India States**

ALL INDIA POSTAL CODES ARE AFFECTED.

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **As a consequence of COVID-19 crisis, the national lockdown imposed by government authorities in India has now been extended to 31 May 2020. The Government of India (GoI) has classified Courier Industry as essential services with effect from 20 Apr 2020 and allowed the movement of all goods. The Government has classified districts across India into COVID-19 zones, each with its own set of guidelines. Depending upon the zone; there may be restrictions on people and vehicle movements. These zones are subject to change depending upon local state guidelines. Our pickup and delivery services will be operational in postal codes across cities in India in line with this advisory. Customers in restricted zones may experience delays and can chose to self-drop & self-collect shipments at the nearest UPS drop-off locations with appropriate local approvals. Contact India Customer Service for information on specific cities. WorldCom will continue to monitor the situation and advise of any updates**

Nepal :

Issued: 05/18/2020

Last Updated: 05/18/2020 6:18 AM GMT

Msg. No.: 11507 Type: Service Interruption

Nepal-Coronavirus

Due to the COVID-19 epidemic, the Nepal Government has suspended international flights until 30 May 2020. Import volume is held in transit until the flight restrictions are lifted.

The shutdown of the public and private sector has been extended again until 2nd June 2020. We can now arrange pick up and deliveries only for shipments inside the Kathmandu Valley within this shutdown period but there might be delays in service.

France :

Issued: 05/18/2020

Last Updated: 05/18/2020 3:59 AM GMT

Msg. No.: 11506 Type: Service Interruption

France-Coronavirus

Effective Monday May 11 2020, the French authorities decided a progressive exit strategy in regard to COVID-19 with a protocol to ensure employees safety within companies. Restaurants, bars and coffee shops are still closed.

North Macedonia :

Issued: 05/18/2020

Last Updated: 05/18/2020 2:50 AM GMT

Msg. No.: 11505 Type: Service Interruption

North Macedonia-Coronavirus

All shops, restaurants, malls and companies are allowed to open up again in North Macedonia as of May 16 2020, if they can adhere to special measures protecting employees as well as customers.

Not all companies are able or ready to adhere to the protection measures.

Officially, quarantine is still in force every day and lasts from 21.00-05.00.

Affected shipments that are on hold at UPS centres

Estonia :

Issued: 05/18/2020

Last Updated: 05/18/2020 2:40 AM GMT

Msg. No.: 11504 Type: Service Interruption

Estonia-Coronavirus

Estonia extended the state of emergency until 17 May 2020.

Cultural, leisure, education, entertainment and sports establishments are opened for groups of 10 or less. Shopping centers and restaurants are opened, the 2+2 social distancing requirements must be maintained. Contactless delivery is applied.

Affected shipments that are on hold at UPS centres

Congo Republic :

Issued: 05/18/2020

Last Updated: 05/18/2020 2:13 AM GMT

Msg. No.: 11503 Type: Service Interruption

Congo Republic-Coronavirus

In line with COVID-19 restrictions, flights are less frequent and service continues with slight delays.

UPS Congo Operations continues with limited impact, Pickup and Delivery services are conducted normally, in line with local restrictions.

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