

## Erica Krauss

**From:** hpatzer@ups.com  
**Sent:** Wednesday, May 20, 2020 7:44 AM  
**Subject:** UPS intl update 5/20/2020

Good morning! All Retail in Italy and Slovenia are now **open!** There was severe weather in China. The sun is out here in the western Milwaukee suburbs and hopefully we will dry out! Have a great day!

**The UPS Peak Surcharge is increasing on 5/24.**

CN to US: Express \$.79/lb    Expd: \$.75/lb    WWEF: \$1.81/lb

HK to US: Express \$.57/lb    Expd: \$.52/lb    WWEF: \$1.36/lb

IN to US: Express: \$.50/kg    Expd: \$.50/kg    WWEF: \$1.25/kg

### China Updates:

#### ➤ **General Cap** (Non-mask shipments)

Implementation date	Area	US /American Lane			EU/ISMEA Lane			APAC Lane (By country level)		
		PP	FC	TTL	PP	FC	TTL	PP	FC	TTL
May 20	SCN	100	300	300	100	300	300	JP 150 AU/NZ 100 Others 300	JP 150 AU/NZ 100 Others 300	JP 150 AU/NZ 100 Others 300
	ECN/NCN(Rest of cities)	300	500	500	1,000	1,000	1,000	AU/NZ 100 Others 500	AU/NZ 100 Others 500	AU/NZ 100 Others 500
	NCN(BJS/CGO/TSN/XIA)	50	50	50	100	300	300	JP 300 AU/NZ 100 Others 500	JP 300 AU/NZ 100 Others 500	JP 300 AU/NZ 100 Others 500

*Remark: The mask shipment minimum billable weight is 200kg per shipment (including both medical and non-medical masks).*

Country: **CHINA - CN**

### **Center and State Information:**

Service Center(s) Impacted: **Dongguan,Shenzhou,Guangzhou,Foshan centers**

State(s): **GuangDong**

Postal Codes (or Cities) Affected:

**Adjust the CSTC cutoff time to 1800. Cancel the service later than 1800 on 20May.**

**Dongguan-1143/1226/3594:523000~523999**

**Guangzhou-8399/8338:510000~511499**

**Shenzhen-1354/1641/2267/2278/3573/6633:518000~518999**

**Foshan-7474:528000~528333**

Impacted Service: **All UPS services**

Disruption Type: **No pickups**

Disruption Cause: **Severe weather**

Service Disruption Details: **GuangDong meteorological bureau announce 2nd grade alert of Severe convection today. Refer to the weather forecast as below, GuangDong centers will encounter severe convection and rainstorm from dusk to 22May morning.**

**As consider the onroad safety issue, GuangDong centers will cancel late PU today, the Last CSTC cut off time changed to 1800.**

## Slovenia :

Issued: 05/20/2020

Last Updated: 05/20/2020 2:27 AM GMT

Msg. No.: 11516 Type: Service Interruption

### **Slovenia-Coronavirus**

**The Slovenian Government has declared an end of the epidemic period and have released most of the restrictions.**

Shipments will be delivered using safe methods and communication with keeping 2 metre distance, without actual signature.

The shipment will be placed on dedicated safe place in the customers presence and courier will ask for surname to be recorded in UPS system.

Delivery of COD/VOG shipments with money collections will be performed the same way, money exchange will be made by presence of both the customer and driver with placing the money also at a dedicated place.

Thank You, Worldcom

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## Italy :

Issued: 05/19/2020

Last Updated: 05/20/2020 3:34 AM GMT

Msg. No.: 11510 Type: Service Interruption

### **Italy-Coronavirus**

**By decree from the President of the Council of Ministers, all retail activities can open (shops, restaurants, bars, pubs).**

If delivery of our packages is not possible because the consignee address is still closed, packages will be returned to the shipper, following the regular RTS procedure.

Express Saturday deliveries to Italy have been suspended.

Heather Patzer

International Account Manager

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