

Erica Krauss

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To: Logistics
Subject: Service Alert



FedEx Service Alerts

Hurricane Laura

Tuesday, August 25, 2020

FedEx is closely monitoring Hurricane Laura. Our contingency plans are in place and, as always, our priorities are the safety and well-being of our team members and minimizing the effects of potential storms on service. FedEx will be prepared to provide service to the best of our ability in areas affected by the storm and as local conditions allow.

Please continue to check [FedEx Service Alerts](#).

Up to date information on weather advisories can be found at the [National Weather Service](#).

FedEx cares about your safety and we encourage you to prepare for natural disasters. Click [here](#) to learn how to prepare your family.

Shipping to affected areas?

To help avoid delays, we encourage you to contact your recipients to verify whether their location is open or able to receive deliveries.

Note that potential service disruptions may not affect FedEx Express, FedEx Ground, FedEx Freight, FedEx Office, etc. the same. This may result in different levels of impact as well as cities, states and ZIP Codes serviced.

Continue to check fedex.com for service updates. For specific shipment

status information, please [track](#) your shipment at fedex.com. Consistent with the provisions of the [FedEx Service Guide](#), shipments delayed due to the storm are not eligible for a refund or credit under the money-back guarantee policy.

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