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Categories: Yellow Category



FedEx Service Alerts

Portland area wildfire impacts

Thursday, September 17, 2020

Currently, the Portland, OR, area is one of the areas experiencing unsafe levels of air quality due to the wildfires impacting several states in the western part of the U.S. As a result of the hazardous conditions caused by the fires, FedEx Ground is experiencing service delays, particularly in the Portland area. Our priority is the safety of our team members, and we are committed to providing service to the best of our ability as local conditions allow.

We ask that customers shipping via FedEx Ground to impacted areas in or near Portland consider holding these shipments until further notice.

Please continue to check [FedEx Service Alerts](#).

Up to date information on weather advisories (including air quality alerts) can be found at the [National Weather Service](#).

Shipping to other impacted areas?

To help avoid delays, we encourage you to contact your recipients to verify whether their location is open or otherwise able to receive deliveries.

Note that potential service disruptions may not affect all FedEx operating companies, such as FedEx Express and FedEx Ground, the same. This

may result in different levels of impact for cities, states and ZIP Codes serviced.

Continue to check [fedex.com](https://www.fedex.com) for service updates. For specific shipment status information, please [track](#) your shipment at [fedex.com](https://www.fedex.com). Our suspension of Money-Back-Guarantee is ongoing at this time due to the increase in U.S. e-commerce and other effects of the pandemic throughout the world.

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