

Erica Krauss

From: Joanne Schultz <Joanne.Schultz1@xpo.com>
Sent: Thursday, February 18, 2021 8:50 AM
To: Joanne Schultz
Subject: FW: Service alert Thursday, February 18

Hello Everyone,

First and foremost, thank you for your support and patience during this weather challenge. Thank you !

This email serves as further update to the email you will receive today from my corporate office regarding an embargo starting today for TX and OK.

XPO Franklin WI will have limited pickup ability today. If you arranged your pick up yesterday for today we will pick up. We are not able to accept any extra shipments. I apologize but trailer space is extremely valuable at this time.

Please call XML Franklin WI center 414 761 3757 for your specific shipping needs and questions.

Please know each XPO facility is working tirelessly to service you, our customer, and delivery each shipment safely while keeping our employees safe.

The weather conditions occurring this week have backlogged the system. We are moving approximately 900,000lbs per night. However when linehaul system closes specific lanes the individual service centers have no other alternative but to hold the shipments until deemed safe. This utilizes equipment and backs up the system. This make it tough to have enough equipment available for pickups and additional linehaul. We anticipate the system should be in order mid to end of next week. Again I sincerely thank you for your patience and support.

The email below outlines the embargo in place beginning Thursday Feb 18th thru Feb 22. We will also be unable to accept shipments to AL MS at this time. As always check with XML 414 761 3757 when you have questions.



Service Notification for Texas and Oklahoma

Due to the record snowfall and low temperatures, road conditions and power outages impacting the Southern Plains states, we are unable to pick-up freight destined for Texas or Oklahoma until Monday, February 22.

Thank you for your patience and understanding.

For the latest weather and service alert information, please visit tl.xpo.com.

The [LTL website](#) and the LTL online [service map](#) have been updated with this message.

Please visit the [LTL Sales Operations, Product, Marketing SharePoint Site](#) site for more information and complete a [Sales Intake Request Form](#) for any questions or requests.

Kind Regards,

Joanne Schultz

Account Executive

XPO Logistics LTL

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During these challenging times, XPO encourages shippers to upgrade to our [G! Guaranteed services](#) to ensure on-time delivery for your time critical shipments.

For weather alerts please click here: <https://ltl.xpo.com/en/ltl/weather-alert>. For the latest COVID-19 updates, please visit our [website](#).