



## IPDATATEL HARDWARE SETUP GUIDE FOR HELIX



### **Follow these steps BEFORE POWERING UP THE DEVICE**

If you are not a registered dealer with ipDatatel, please visit [www.ipdatatel.com/newdealer](http://www.ipdatatel.com/newdealer) to register, or call 1.866.896.2944 ext. 1

### **You must first register the customer and device on [alarmdealer.com](http://alarmdealer.com)**

Once logged in to AlarmDealer.com, Choose “Create Account Wizard” and begin the 4-step account creation process

**1. Create Account**

Enter your customer’s information such as Username, Password and vital information.

**2. Register Hardware**

Add device ‘Friendly Name’. i.e. “Smith Home”

Enter MAC ID found on Helix device

**3. Notification Setting**

Set customer’s notification preferences

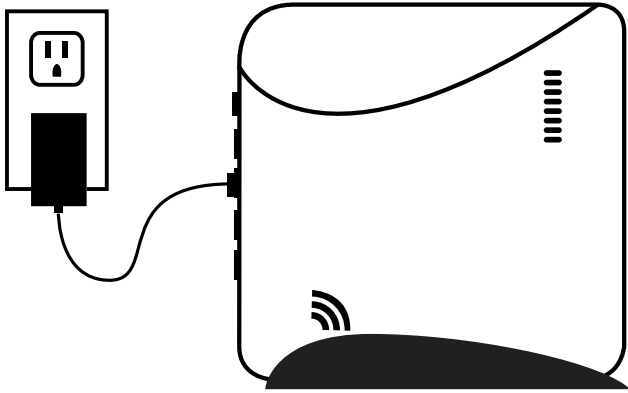
**4. Central Station**

Add Central Station connection type, Caller ID number, and account number

Select billing features

# Follow instructions on reverse side BEFORE POWERING UP THE DEVICE

## 1 PLUG INTO DESIRED LOCATION TO POWER



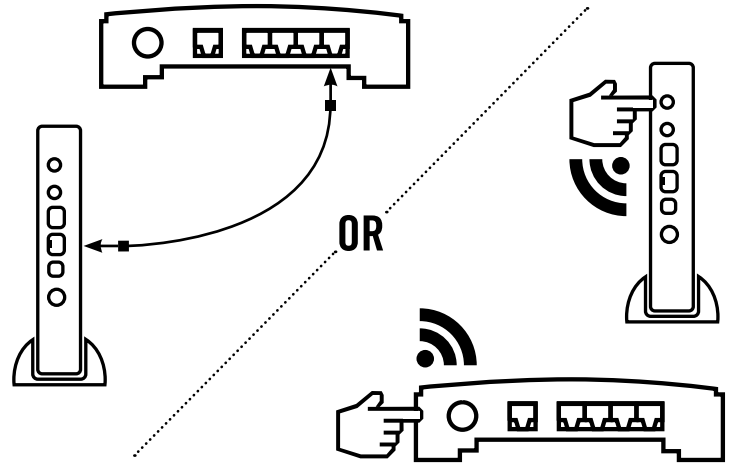
POSSIBLE LOCATIONS:

LIVING ROOM  
KITCHEN

HOME OFFICE  
CLOSET

## 2 CONNECT CABLE OR JOIN WPS

IF ETHERNET: ATTACH ETHERNET TO HELIX & ROUTER THEN PLUG INTO DESIRED LOCATION



IF WIFI: PRESS WPS BUTTONS ON BOTH HELIX AND CUSTOMER'S ROUTER

## 3 CHECK LEDs

- POWER: GREEN BLINKS RAPIDLY
- NETWORK CONNECTIVITY: GREEN WHEN CONNECTED
- CENTRAL STATION CONNECTIVITY: GREEN WHEN CONNECTED
- PLATFORM CONNECTIVITY: GREEN WHEN CONNECTED
- ARMING STATUS: GREEN: DISARMED RED: ARMED
- TROUBLE-AMBER: SYSTEM TROUBLE IS DETECTED
- RF ACTIVITY: BLINKS RAPIDLY WHEN ANY SENSORS ARE COMMUNICATING UNUSED

## 4 DOWNLOAD AND USE APPS FOR INSTALL AND CONTROL

