Terms and Conditions

Aafaq Platinum Credit Cards VOX Buy 1 Get 1 Offer -



Offer Description:

Qualifying Aafaq Credit card will get "Buy one, get one ticket free" offer at VOX cinemas.

Eligible cards:

- Aafaq World Elite Credit Card: Unlimited tickets under the Buy 1 ticket, get 1 ticket free offer across primary and supplementary cards.
- Aafaq Platinum Credit card: Maximum of four (4) free tickets per month. Tickets purchased across primary and supplementary credit cards combined will be counted towards the offer availed in a billing cycle

Offer Conditions:

The **Platinum cardholder** must have a minimum Retail spend of AED 5,000/- in a calendar month.

For Existing Customers, the new minimum spends requirements will be effective from 01st Aug 2025.

This includes spend through retail (POS & E- Commerce) and **excludes** Balance Transfers, Cash on call, and Interest, Fees & charges. If the cardholder does not maintain the minimum Retail spend condition for a calendar month in which the benefit is availed, the customer credit card account will be charged for the benefit value that was availed.

VOX Cinema Locations & Experiences included in offer:

Buy one ticket, get one ticket free offer is applicable on Aafaq World Elite Credit Card and Aafaq Platinum Cards for bookings made at voxcinemas.com or VOX Cinemas mobile app.

Card Type	VOX Cinemas experience
Aafaq World Elite Credit Card	The offer is applicable on all 2D & 3D tickets including Premium view, 2D & 3D MAX Atmos, IMAX, 2D/3D Theatre, 2D & 3D Kids experience and Gold ticket-based screenings. Please refer to the booking section of <u>voxcinemas.com</u> or VOX Cinemas mobile app for details including applicable locations across the UAE.
Aafaq Platinum Credit card	The offer is applicable on 2D & 3D tickets including Premium view, 2D MAX Atmos, 3D MAX regular & premium, 2D IMAX, 2D and 3D Kids experience based screenings. Exclusions: 3D MAX Atmos, 3D IMAX, 2D/3D Theatre, Gold, 3D Kids (Abu Dhabi & Ajman) screening tickets. Please refer to the booking section of <u>voxcinemas.com</u> or VOX Cinemas mobile app for details.

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Offer Terms & Conditions:

- Offer is valid during weekdays and weekends. Existing and new to Aafaq World Elite Credit Card and Platinum Credit Card holders holding active cards may avail this offer.
- This offer does not cover beverages and snacks and cannot be used in conjunction with any other offer or promotion.
- Offer cannot be availed when checking out as a guest. Tickets purchased under the offer are non-refundable and cannot be transferred.
- All retail purchases, including those on the Supplementary Card(s), will be considered for meeting the minimum spend requirement on Platinum Credit Cards.
- Aafaq levied Fee/Charges, Cash Advances and Balance Transfer/Finance on Phone transactions will not be considered for the minimum spend requirement on Platinum Card. Any purchase reversals, refunds and disputed transactions shall be excluded.
- If the minimum spend requirement is not met, the cost of the free tickets will be charged to the Aafaq Platinum card. Excess of 4 free tickets per month will also be charged to the Platinum Credit Card.
- Cardholders will need to pay the fee imposed by VOX (if any) for the purpose of availing of this offer.
- The Cardholder should always carry their Aafaq Credit Card through which the ticket was purchased and shall present the same at VOX counter if requested.
- Tickets issued under this promotion are provided by VOX. Aafaq shall not be held responsible for any issue pertaining to the tickets or denial of tickets or booking of tickets by VOX or change or cancellation of shows or any other matter pertaining to the cinemas, which are directly controlled by VOX. The Cardholder agrees to raise any of the matters stated above directly with VOX cinemas.
- The Cardholder shall not use this promotion for business or commercial purposes.
- Aafaq has the sole right to exclude and/or disqualify any Eligible Cardholder from participating in this offer at any given time for any reasons whatsoever without giving any prior notification to such Cardholder. Any cardholder excluded/disqualified from an offer shall not be eligible for any claims for compensation/ reimbursement.
- Aafaq reserves the right to change, modify or terminate the promotion without prior notice to Cardholders.
- Aafaq does not offer or provide any warranties, nor accept any responsibility or liability of any kind in respect of the service offered by VOX cinemas.
- Aafaq reserves the right, at its absolute discretion, to amend and/or supplement the offer Terms and Conditions at any time without any prior notification to the Cardholder. Applicable terms will be published on Aafaq's website: https://www.aafaq.ae
- All Offers along with their Terms and Conditions are governed by and construed in accordance with the laws of Dubai, United Arab Emirates.

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Aafaq Credit card- VOX Cinema Benefit - FAQs:

- What is the VOX cinema offer on Aafaq Credit Cards? The offer is Buy One Get One free ticket (BOGO) on VOX cinema ticket prices for tickets purchased via the VOX Mobile App or VOX UAE website (<u>https://uae.voxcinemas.com</u>). The offer is not valid for ticker purchases over the counter at VOX Cinemas
- 2. Are all Aafaq Credit Cards eligible for the offer?No. Only Aafaq World Elite Credit Card & Aafaq Platinum Credit card are eligible for the offer.
- 3. What are the conditions to avail this offer?

Eligible credit card holders must have a minimum Retail Spend of AED 5,000 in the calendar month in which they wish to avail themselves of the offer. Retail Spend includes all transactions at pointof-sale terminal and E-Commerce transactions, but excludes Balance Transfer, Cash-on-Call, and Interest & fees charges on the eligible cards.

For Existing Customers, the new minimum spends requirements will be effective from 01st Aug 2025.

4. What happens if the cardholder doesn't meet the minimum Retail Spend condition?

If the minimum spend requirement is not met, the cost of the free tickets will be charged to the Aafaq Platinum card.

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