

Aafaq Platinum Credit Card Meet & Greet

Offer Terms & Conditions - for Aafaq Platinum Credit Card Meet & Greet Services. Booking Process

1. The Primary Cardholder must send an SMS <MGRQ> to 4070 at least **two (2) working days** prior to the desired service date.
2. Upon receiving the request, Aafaq will send the Cardholder a booking form through a secure encrypted link via the registered Email.
3. The Cardholder is required to complete and submit the booking form through the provided encrypted link with all necessary details.
4. Once the form is successfully submitted, the booking confirmation message will be sent to the Cardholder via email to the registered email address.
5. The Meet and greet service is currently offered for Dubai airports only (DXB & DWC).

Eligibility and Usage Terms for Meet & Greet Service.

1. Booking Requirement

To be eligible for this service, travel tickets must be purchased using an eligible Aafaq Credit Card within sixty (60) days prior to the date of the service booking request, subject to availability.

2. Spending Criteria

Aafaq Platinum Credit Cardholders are entitled for a complimentary Meet & Greet service benefits upon achieving a minimum spend of AED 5,000 in a calendar month of the service request.

Retail spends do not include easy cash, balance transfer, easy payment plan, cash withdrawals, fees & charges levied by Aafaq, transactions reversed by the merchant.

In the event that the Cardholder does not meet the minimum spending requirement or exceeds the eligible number of meet and greet service, a fee of AED 100 per passenger, plus applicable VAT, will be charged and reflected in the subsequent Aafaq Credit Card statement.

3. No-Show Policy

Failure to appear for a confirmed booking will be considered as a service rendered and will count towards the annual service limit.

4. Service Entitlement

The Meet & Greet service is available to both Primary and Supplementary Aafaq Platinum Credit Cardholders up to four (4) immediate family members, subject to a combined annual limit of two (2) services at customer level per calendar year.

The Cardholder shall not use this promotion for business or commercial purposes.

5. Modification & Cancellation

To request a modification or cancellation of a booking, the Primary Cardholder must send an SMS to 4070 using the appropriate short code format, along with the booking reference number, at least two (2) working days prior to the scheduled service date:

For Modification: <MGMD CRXXXXXXX> to 4070

For Cancellation: <MGCL CRXXXXXXX> to 4070

6. Meet and greet Services are being provided through a third party as an operator **Marhaba**. This Service is subject to the terms and conditions of the Service provider which are in addition to these Terms and Conditions.
7. Aafaq reserves the right, at its absolute discretion, to vary, amend, delete, or add to any of these Terms and Conditions from time to time.
8. This benefit is non-transferable and must be used by the cardholder only.

