



## RxWeb FMD FAQ's

To sign up to RxWeb FMD please [click here](#) and fill in the form.

### 1. Can I register with SecurMed now?

Customers need to register each pharmacy with SecurMed (the UK's National Medicines Verification System) stating that RxWeb FMD is their chosen software system. Please do this as soon as possible as it can take up to 2 weeks' before you receive your username and password details in the post. The information that you require to register with SecurMed are below:

- **Software Supplier Name:** Clanwilliam Health (RxWeb) Limited
- **Software Name:** RxWeb FMD
- **Software Version:** 1.0.0

Please [click here](#) to go straight to the registration page on SecurMed.

### 2. What does the system do?

The system allows pharmacies to scan medicines and check the following aspects:

- **Verify:** Check medication packs are real – this will not change medication status.
- **Supply:** Medication is marked as dispensed/supplied and automatically decommissions on day 11.
- **Reintroduce:** Reverse previously dispensed/supplied packs enabling you to put them back on the shelf – must be actioned during the 10-day window.
- **Decommission:** Decommission medicines that are destroyed, free samples or stolen.
- **Other:** Show license details, settings and system FAQs.

### 3. How much does it cost?

	Installation and Setup Fee	Monthly Software License and Support Fee
<b>RxWeb Customer</b>	£120 + VAT	£25 + VAT
<b>Non- RxWeb Customer</b>	£250 + VAT	£30+ VAT

**Installation and Setup Fee** – Includes RxWeb dialling into their PC to install the certificate and leaving the FMD tutorial video and scanner set-up information on their desktop.

### 4. What barcode scanners do we recommend?

RxWeb have contacted [Peak-Ryzex](#) to provide customers with a preferential rate for their scanners. Please see a list and prices for the recommended scanners, as well as contact details for Peaka-Ryzex.

Product	Part Number	Price
Zebra DS2208 - 2D Corded Pistol Scanner with Stand	DS2208-SR00006ZZWW	£94.50 + VAT
Zebra DS9208 - 1D/2D Hands-Free Corded Table Top Scanner	DS9208-SR4NNU21ZE	£127.50 + VAT
Zebra DS2278 -2D Bluetooth Cordless Pistol Scanner	DS2278-SR7U2100PRW	£165.00 + VAT

*Delivery = £15 per order*



#### To Order

Contact Person: Faye Weller

Call: 01249465115 or 07595 963219

Email: [faye.weller@peak-ryzex.com](mailto:faye.weller@peak-ryzex.com)

*Please quote 'RxWeb' when making your order to ensure the discounted price*

#### To View

<https://www.peak-ryzex.co.uk/products/brand-categories/rxweb-fmd-solution.html>

Shortlink (<http://bit.ly/RxWebFMDPeak>)

#### 5. Benefits of RxWeb FMD:

RxWeb FMD provides pharmacies with complete flexibility as you can scan and verify medication packs based around your processes and workflow. RxWeb FMD can also be used on multiple PCs and tablets and it only requires an internet connect, just like RxWeb PMR.

#### 6. How do I make software change suggestions?

Version 1.0.0 of RxWeb FMD allows customers to meet the requirements of the FMD law, which are to verify, supply and decommission medication packs. This version does not include aggregated barcodes however; it is a functionality feature we are developing for the future. As customers use the system we will continue to develop it based on your feedback and comments, please email [FMD@rxweb.co.uk](mailto:FMD@rxweb.co.uk) to raise any suggestions.

#### 7. How many terminals can I install RxWeb FMD on?

RxWeb FMD can be installed on three terminals per pharmacy. A small one-off charge will incur for any terminals installed that are not part of the original set-up date and time due to the resources required to carry out the work.

#### 8. What training will I receive?

RxWeb FMD are in the process of creating some training guides for customers, which will include a training manual and training video. These will be uploaded onto each terminal and will be available on Anytime.

#### 9. What changes do I need to make for the internal pharmacy Standard Operating Procedures (SOPs)?

Your SOPs should account for the following processes:

- Visual check of the anti-tampering device.
- Scan the unique 2D barcode against SecurMed (the UK's National Medicines Verification System).
- Authenticate and decommission medication prior to handing over to the patient.
- Manage unexpected results e.g. product recalls, identification of falsified medicines.
- Reintroduce medication as and when needed.

#### 10. I have more questions, who do I contact?

Please direct all RxWeb FMD queries to [FMD@rxweb.co.uk](mailto:FMD@rxweb.co.uk).

#### 11. How to I show my interest in RxWeb FMD?

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