IXSolutions Health Insurance Enrollment Instructions

For Blue Cross Blue Shield of Illinois

Link to Shop plans and Start Enrollment

Enrollment for your Blue Cross Blue Shield plan will be completed online by clicking the link below:

https://qt.trionfoconnect.com/IX/Individual

Network Options

When enrolling into a health insurance plan, you will have an option to select between 3 different network options: BlueCare Direct, Blue Precision HMO, and Blue Choice Preferred PPO. *Please consult with your current doctors and specialists to see if they accept the following individual networks offered by Blue Cross Blue Shield of Illinois.*

BlueCare Direct is in collaboration with Advocate doctors and hospitals only. Choose this plan if your preferred doctors and hospitals are part of the Advocate Healthcare system.

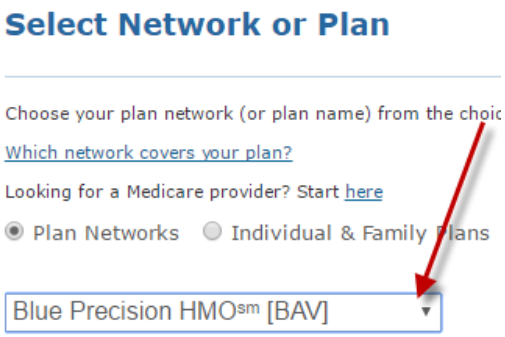
Blue Precision HMO is a statewide HMO network. You will have to select a primary care physician that accepts Blue Precision HMO. For example, Silver Cross Hospital and Presence Saint Joseph Medical center are both in-network hospitals for this network.

Blue Choice Preferred PPO is the narrow PPO network that doesn't require referral from your primary care physician.

Here is the link to search doctors and hospitals:

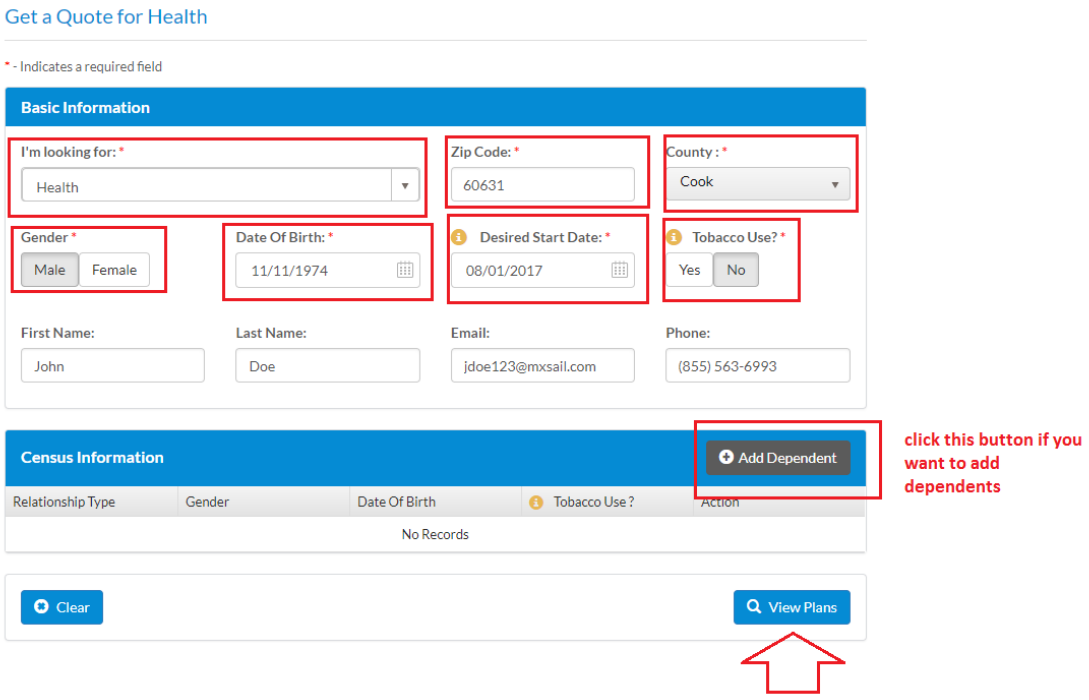
https://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1

Make sure when you are searching doc/hospitals, that you are selecting the appropriate network (BlueCare Direct, Blue Precision HMO, Blue Choice Preferred PPO), see example below:

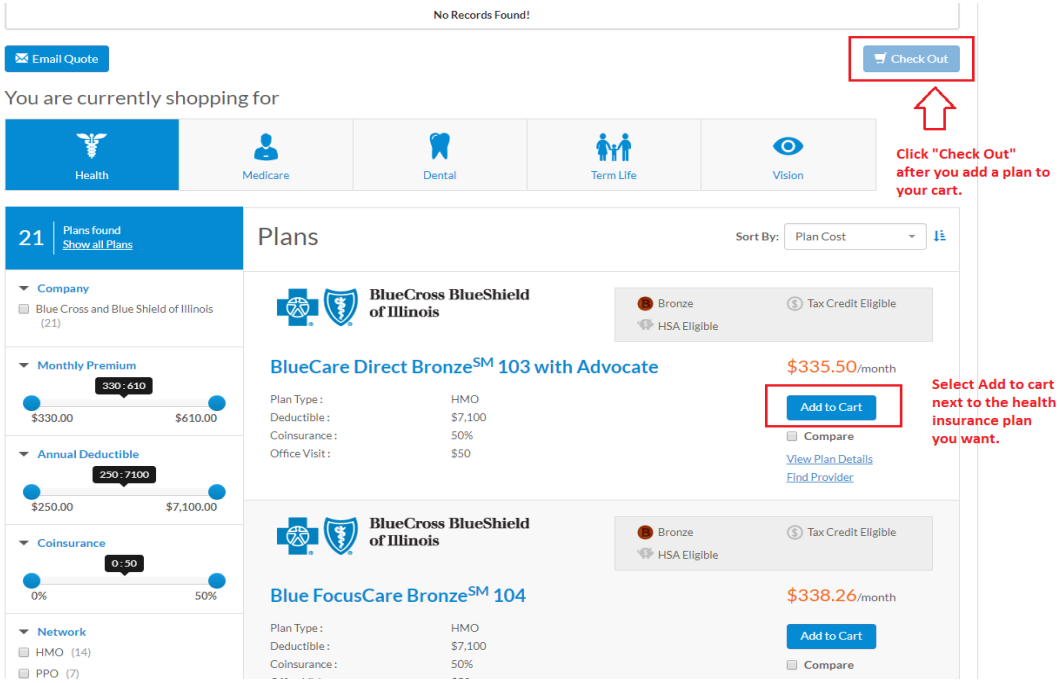


Step by Step instructions on how to use the online system:

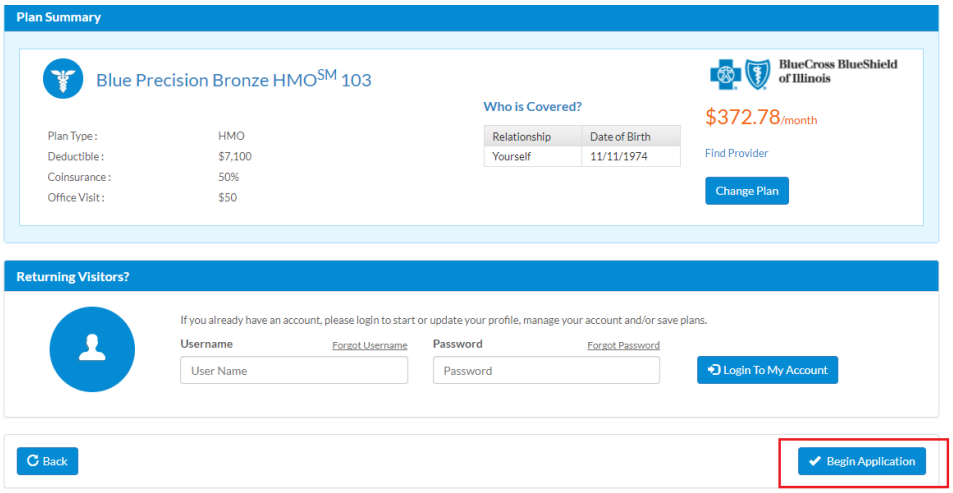
Step 1: After clicking the link above, complete all the required fields circled below (if you want to include a dependent, please click the "Add Dependent" button.



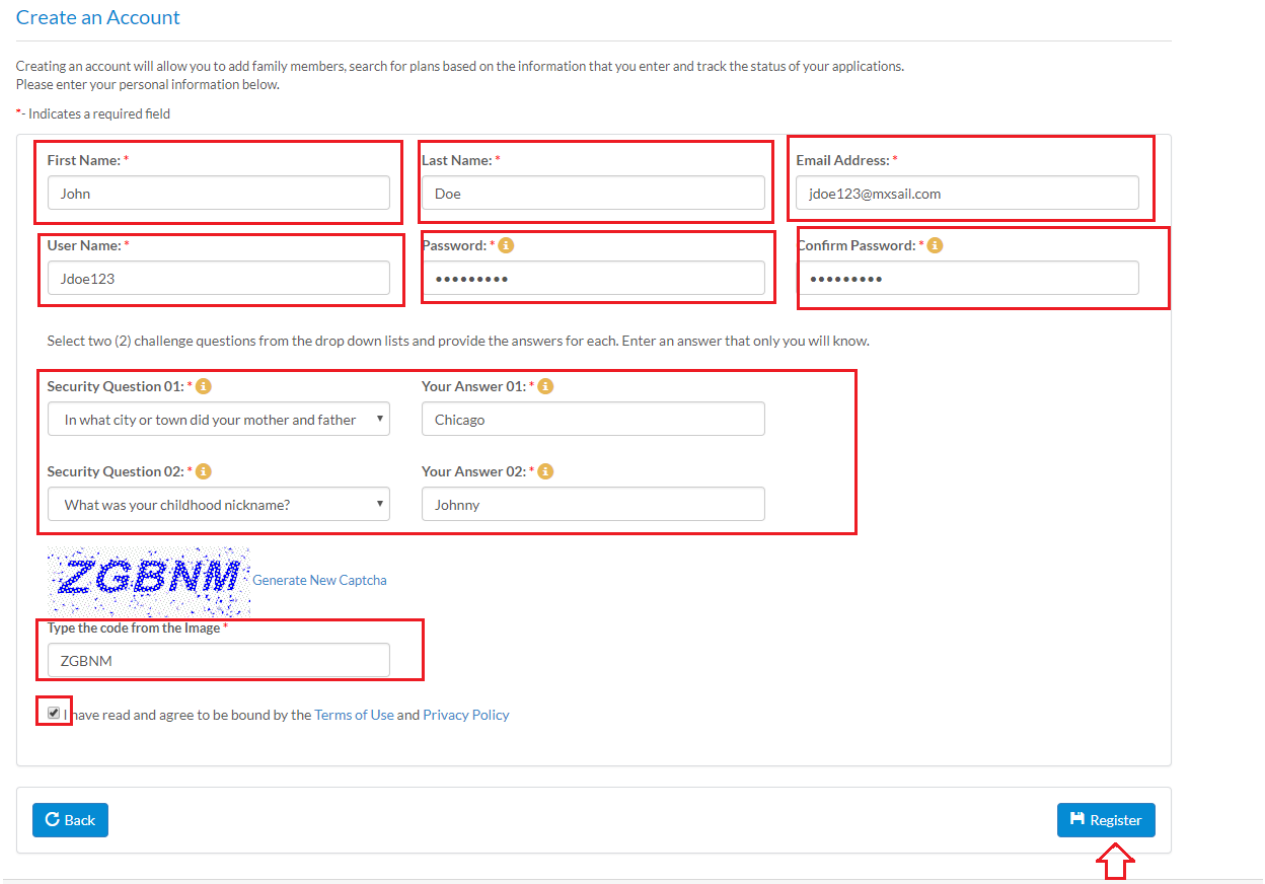
Step 2: Now you can review your health plan choices. Once you decided on a plan, click "Add to Cart" and then scroll to the top and select "Check Out" (see image below).



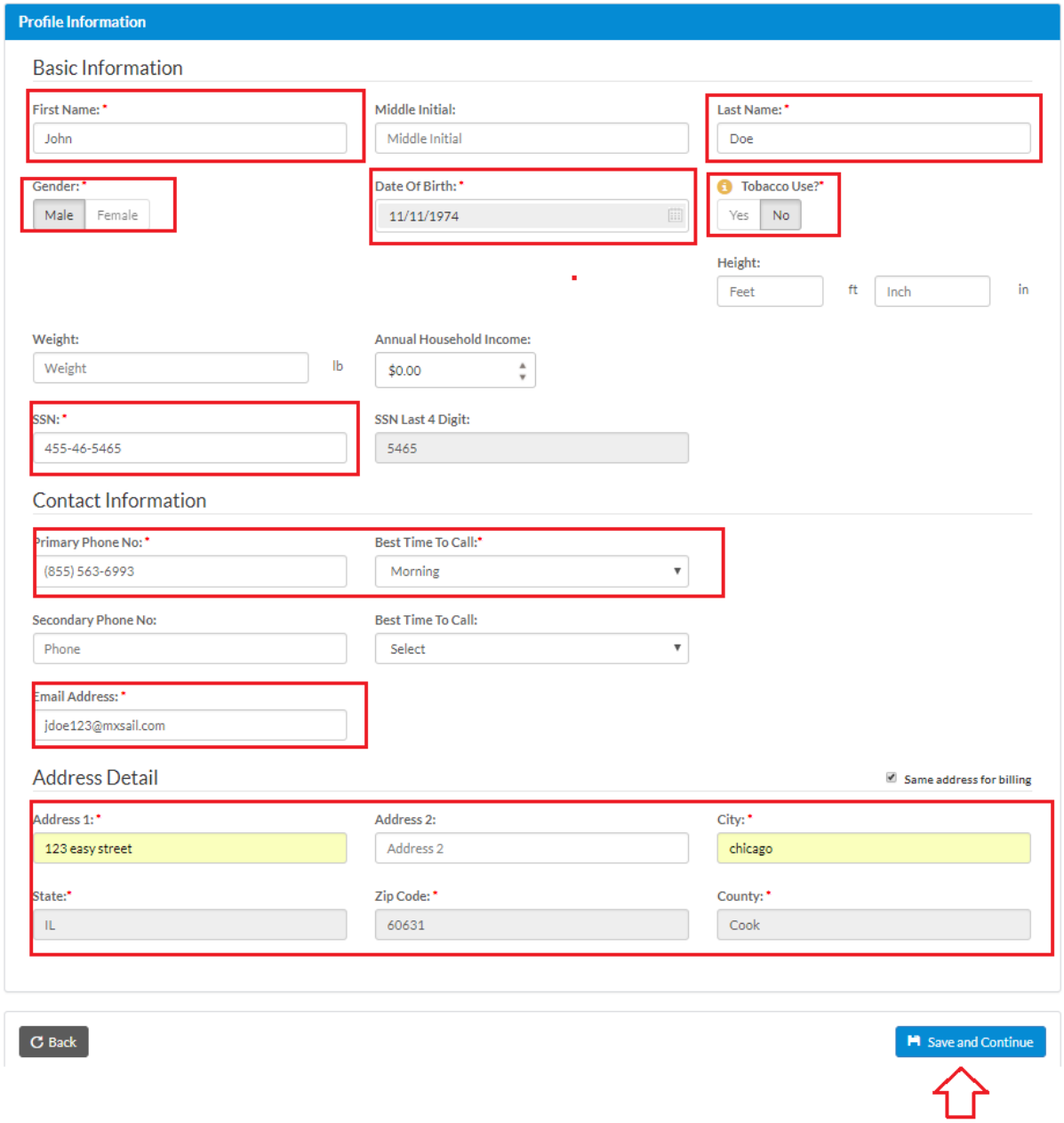
Step 3: After selecting "Check Out", you will be directed to the next page where you can begin your application process. Select "Begin Application".



Step 4: The next page will ask you to create an account. Please complete all the required fields highlighted below and then click "Register":



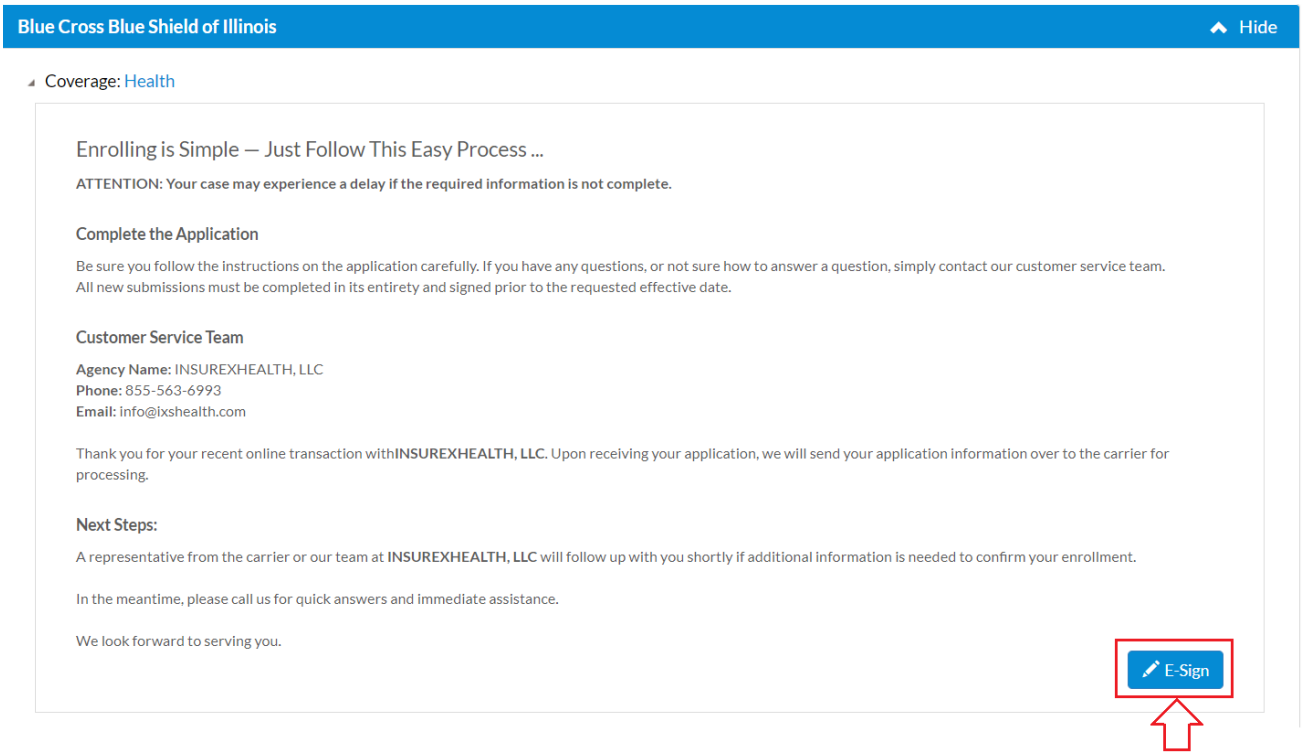
Step 5: After clicking the "Register" button, you will be directed to the next page where you will be asked to complete your profile information. Please complete all fields that are marked with a red asterisk *. Click "Save and Continue" after completing the required fields.



Step 6: Next, you will be asked to verify you plan information. Verify that all the information on this page is correct and click "Continue".

Step 7: Next, you will be asked to verify plan information. Click "Confirm Information" after you review and confirm the information in correct.

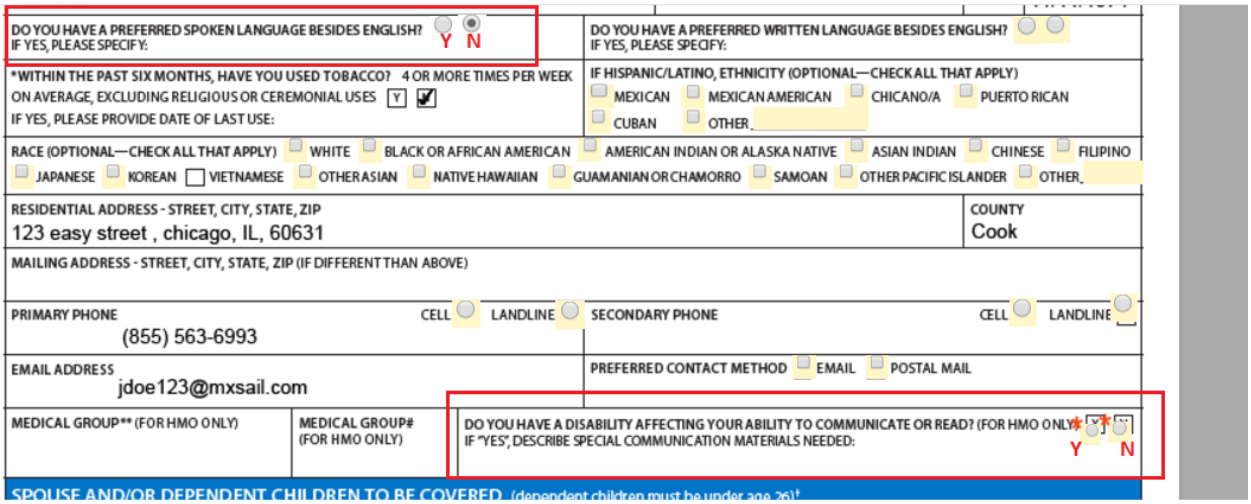
Step 8: The next step is to begin your E-Sign process which will include adding your banking information and for your electronic signature. To begin the process click "E-Sign" button on the bottom of the page.



Step 9: Now you are at the last step of your enrollment. Here you will need to complete the required fields on the Blue Cross Blue Shield 2018 Individual Plan Application.

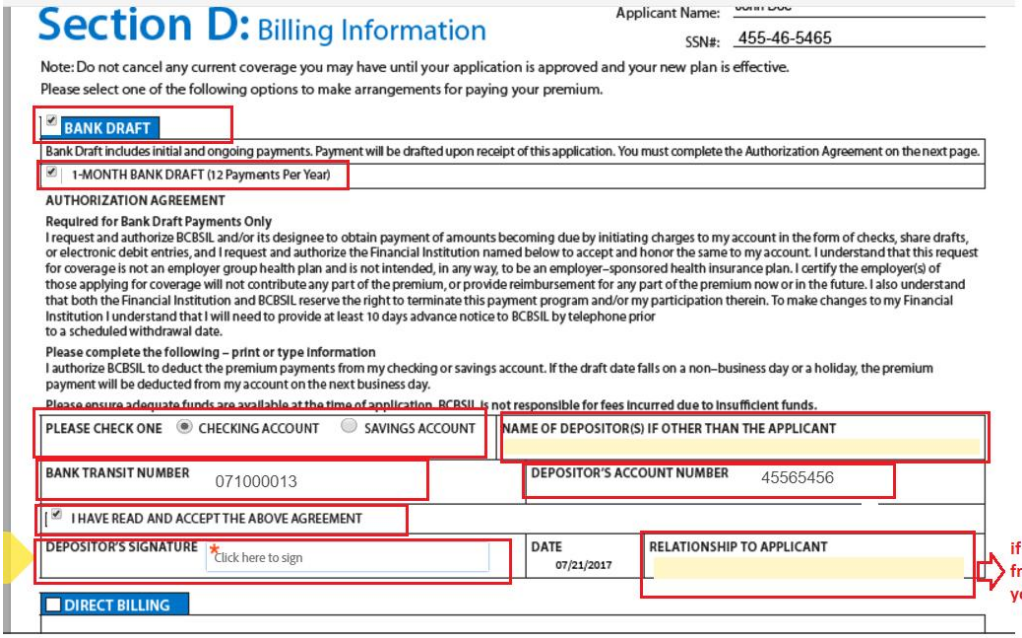
(Page 1) Answer the questions below

- Do you have a preferred spoken language besides English
- Do you have a disability affecting your ability to communicate or read? If yes, select the first button. If not, select the second button.

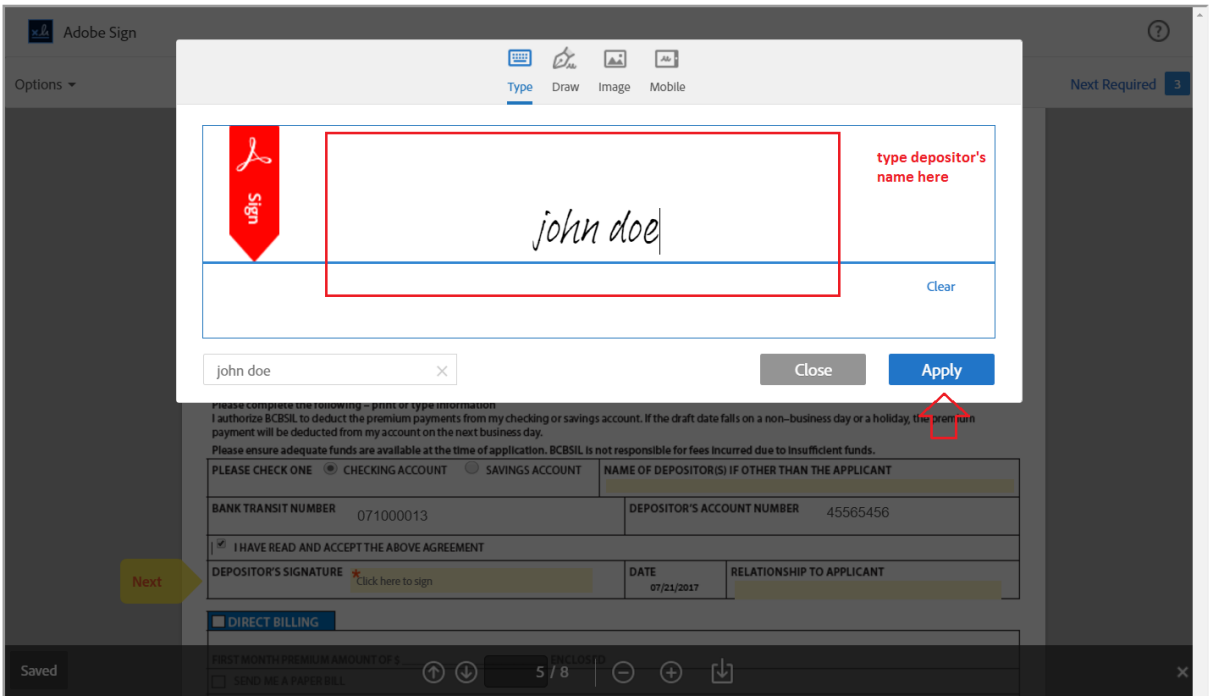


Next, proceed to page 5 "Section D: Billing Information"

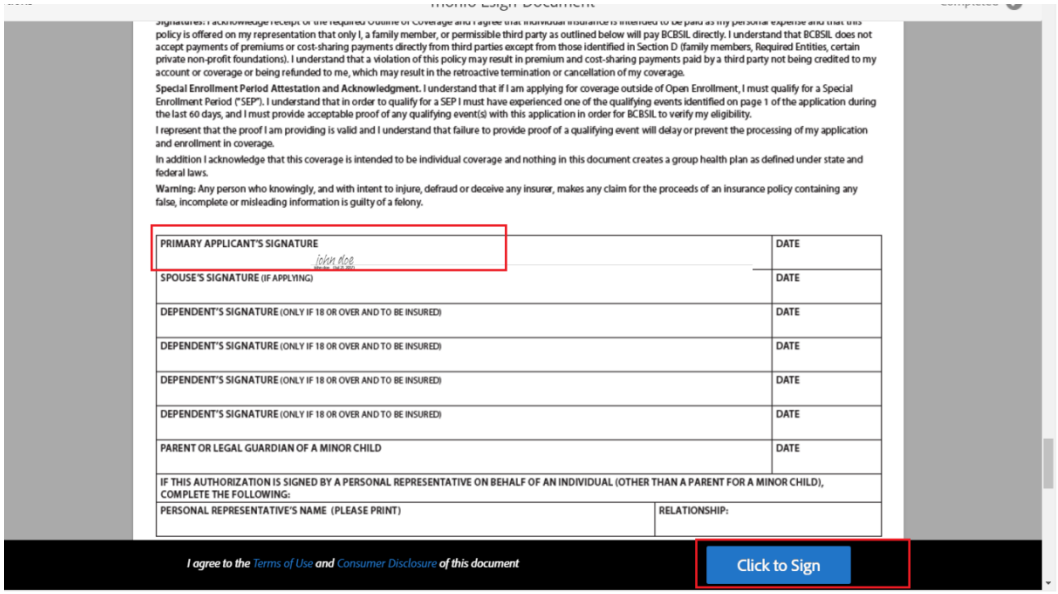
All application must be submitted with payment information. You will have to enter your banking information on this page. Please check "Bank Draft" and "1-Month Bank Draft" along with entering your banking information. Refer to image below for required fields.



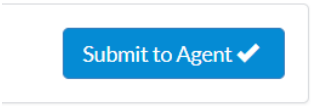
Make sure to click on Depositor's Signature to e-sign banking information (this is a required field). The sign your name, simply type your name in the signature box.



Lastly, proceed to "Section G" (page 7) to e-sign your name. And then select "Click to Sign" at the bottom of the page.



After signing Section G. Click "Submit to Agent".



After clicking Submit to Agent button, your application will be submitted for processing. Please allow 5 to 7 business days for processing and an additional 7 days for receiving your ID Card from Blue Cross Blue Shield of Illinois.